



System Updates

During the afternoon of Monday, February 6, 2023, the mail server responsible for delivering MISS DIG 811 tickets began running slowly.

The vendor was notified and rebooted the mail server at approximately 5:30 PM. Due to the backlog of tickets, it wasn't until after 8:00 PM that all tickets were released.

The vendor is looking into the cause of the issue and what additional protocols are needed to monitor this going forward.

We will share relevant information here as it becomes available.

We ask for your patience with locators, especially with retransmitted tickets, as they received an influx of tickets from MISS DIG 811 yesterday afterhours.