



TIME TO UPDATE!

09/14/2023 SYSTEM UPDATES

Circle Minimum Requirements on Project Tickets

A circle must meet the minimum area requirements for project tickets: >20,000 sq. ft. in urban zones and >50,000 sq. ft. in rural zones.

01

OCA Users Can View Tickets in PosR after account update

OCA accounts loaded into or unloaded from a company in DPP will no longer lose access to previous tickets in excavator PosR.

02

OCA Basic User Access

The update will fix the issue of Basic OCA Users having access to Additional Assistance and Unmarked Facilities.

03

Pre-Production External Plus Roles

External plus roles will have access to all retransmit types in the pre-production environment.

04

Address Changed on a Retransmitted Ticket

This update will prevent an address from being changed on a retransmitted ticket.

05

Canceled Tickets in DPP Positive Response

In the Operations:Positive Response section of DPP, canceled tickets will be displayed under the "canceled" filter instead of "unassigned."

06

Continue Action Change

If the ticket type is changed on a Continued ticket, the map will not pre-populate with the previous polygon.

07

