Pelican Sprint 25 Updates

Pelican Sprint 25 will be deployed overnight February 1, 2023. The sprint includes 10 ten system improvements. As always if you see any issues or have feedback for improvement to the platforms, please let MISS DIG 811 know. Let's build a MISS DIG 811 for Everyone!

Changes Affecting OCA

History Changes Due to Profile Update: This fix will address a user not being able to see a new ticket in the history page after the user profile or username is changed.

History Export Ticket Button: On the History page an Export button will be added to the left of the search button. This will make it easier for excavators to organize and manage their tickets in excel.

Homeowner Address in Dig Location Search Field: To resolve when a homeowner or business is doing work on their own property and the internal agent must enter or query the address twice. A new button, User Registered Address, has been added to step two near the address search which will populate the address registered to the user's account.

Moving of the Map Instructions: For ease of use after the map instructions are closed, the button will be moved to the map header instead of on the map.

PosR Webhook: The excavator Positive Response Webhook is available on production.

Changes Affecting DPP

Explore Your Data Fields Updated: Some of the irrelevant fields have been removed from Explore Your Data's search feature. The fields include Fax, Lot, Block, Plan, and LOC in Road.

Ticket Notification Delivery Search Changes: Changes have been made to the query, so the system now returns all matching tickets and each revision of the ticket.

Changes Affecting Both

Positive Response Changes in Works Done: Two updates prior, additional filter options were added to Positive Response with the intent of not crowding the Unassigned default page. The system had been allowing an excavator to list a ticket as done, thus moving it to the Works Done filter prior to the ticket expiration date. This made it challenging for a facility owner to locate all tickets still requiring their response. The update will prohibit a ticket from being marked complete by the excavator until the expiration date.

Work Legal Date Must Not be Before Work to Begin Date: The issue was that in some instances the Legal start date is earlier than the enquiry date. Work Legal Start Date and Work to Begin Date need to be calculated off the time the ticket was submitted and not the time it was started.

Work to Begin and Work Legal Start Date and Time Transmitting Incorrectly: This is an intermittent issue and difficult to test; however, no issues have been reported since Pelican deployed the Ticket Integrity Check.

Helpful Tips Following an Update

It is not uncommon after a major website change to see error due to cache and cookie settings. If you are experiencing issue logging into the DamagePreventionPortal or OneCallAccess, please revisit the site, DPP.MISSDIG811.ORG or OCA.MISSDIG811.ORG, and press {Ctrl]+[F5] on your keyboard to refresh your browser. In most browsers, pressing Ctrl+F5 will force the browser to retrieve the webpage from the server instead of loading it from the cache. Additionally, if you are not using Google Chrome as your browser, we highly recommend this.

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