

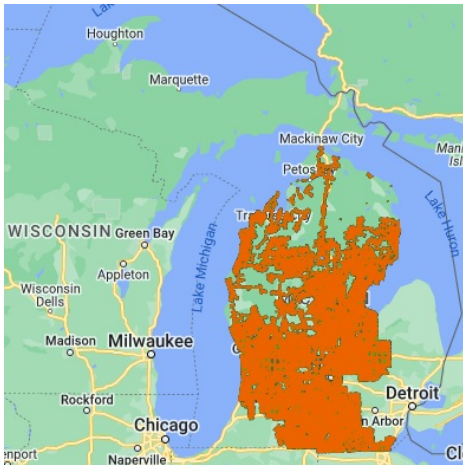
# THE **MISSDIG811** MEMBER OUTREACH

**APRIL 1, 2024**

**ISSUE 5**

The **Member Outreach** monthly newsletter was created exclusively as a member communication tool to inform of updates, notifications, outages, and other helpful information to assist users of our system. If you know of someone who would also like to be on our mailing list, please click on the button below to access the Member Service Support Form and select Sign up for The Member Outreach newsletter.

**Member Service Support  
Form**



## **AOI (Area of Interest) Updates**

Are you receiving too many "001-No Conflict" tickets? Review your area of interest for accuracy and efficiency. When the shapes in your AOI intersect with a work polygon(s) on a ticket, delivery to your subscription(s) is triggered. You may find that you can decrease the number of shapes or the buffer size on those shapes by creating an updated layer.

AuthorityViewer/+ or Member Full/+ accounts allow users to view their AOI in DPP and upload new layers. Member Admin accounts have read-only access. Enabled users may upload a complete replacement layer only. File formats used are SHP and KMLZ/KMZ. If you have addition layers, please submit the files to the Member Services Department by clicking the button below:

**Member Services Support  
Form**

Click the buttons below to access related user guides:

**AuthorityViewer**

**Creating AOI Files Using Google  
Maps**

**Join Quality Control (formerly Web Ticket) for the Monthly OCA Forum.**

**APRIL Topic:  
Importance of Staggering Work to Begin**



Wednesday, April 24<sup>th</sup> at 9:00 AM

Register through MISS DIG 811's online education site, SkillBuilder, under MISS DIG 811 Tools and Programs >> in your learning plan.

Login to  
SkillBuilder

If you have any issues, call or email Quality Control:  
webticketdept@missdig811.org or (248) 370-6420.

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