

THE **MISSDIG811** MEMBER OUTREACH

MARCH 2025

ISSUE 16

One Ticket, One Team

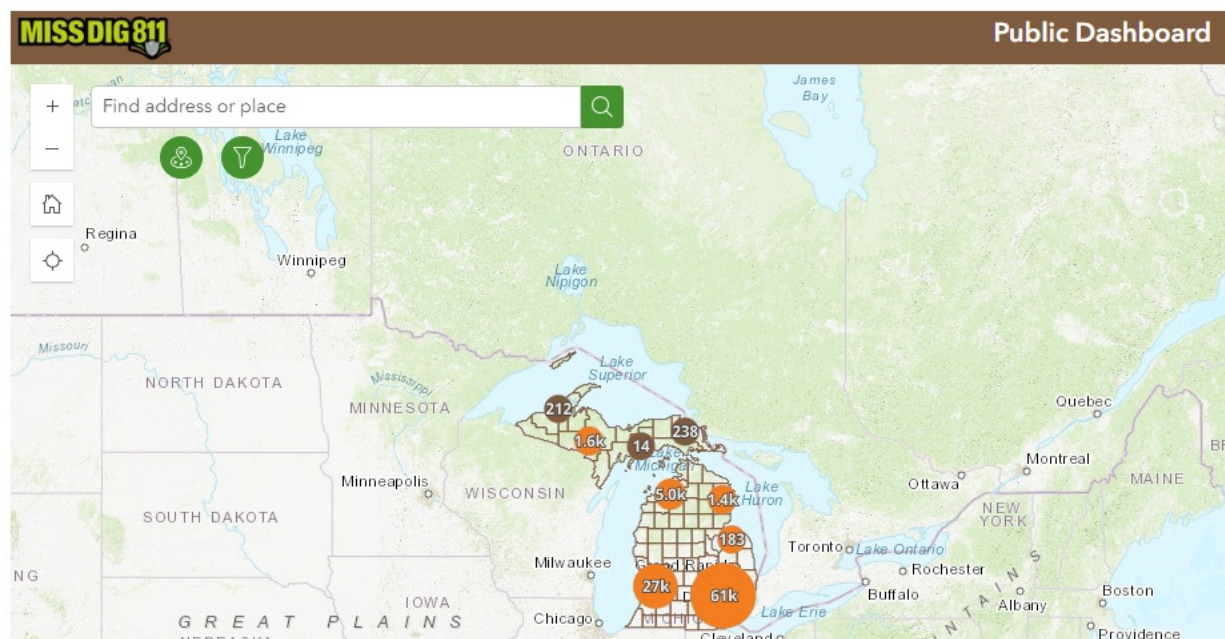
MISS DIG 811 is adding the County field back to our ticketing system to improve accuracy and usability, and Phase II begins now!

Phase II is the implementation of the County field on PDF, XML, GIF, and GML ticket attachments (and plain text in emails) on our test/pre-production server. The primary focus is to ensure members who receive ticket details via XML, GIF, and GML attachments with plain text in the email body have the necessary information to configure their systems for receipt of the new data and that any configuration changes necessary can be completed by the live/production server launch date (TBA). Visit our [News & Updates webpage](#) to download the data mapping packet and stay to date as this phase progresses.

Want to test or have questions? Contact the Member Services Department.

- (800) 482-7161
- membersupport@missdig811.org
- <https://missdig.co/MSSForm>

Visit our Public Dashboard & Status Page 24/7!



Each day, MISS DIG 811 is contacted by members of the public, or excavating community, who are curious about excavation work performed near their property or work location.

In an effort to better support those who have questions, the Notification Center is launching a

Public Dashboard that will put access to all active tickets throughout Michigan at the user's fingertips. This interactive tool presents the user with a map that displays basic information for all active tickets, including location, ticket-type, and ticket expiration dates.

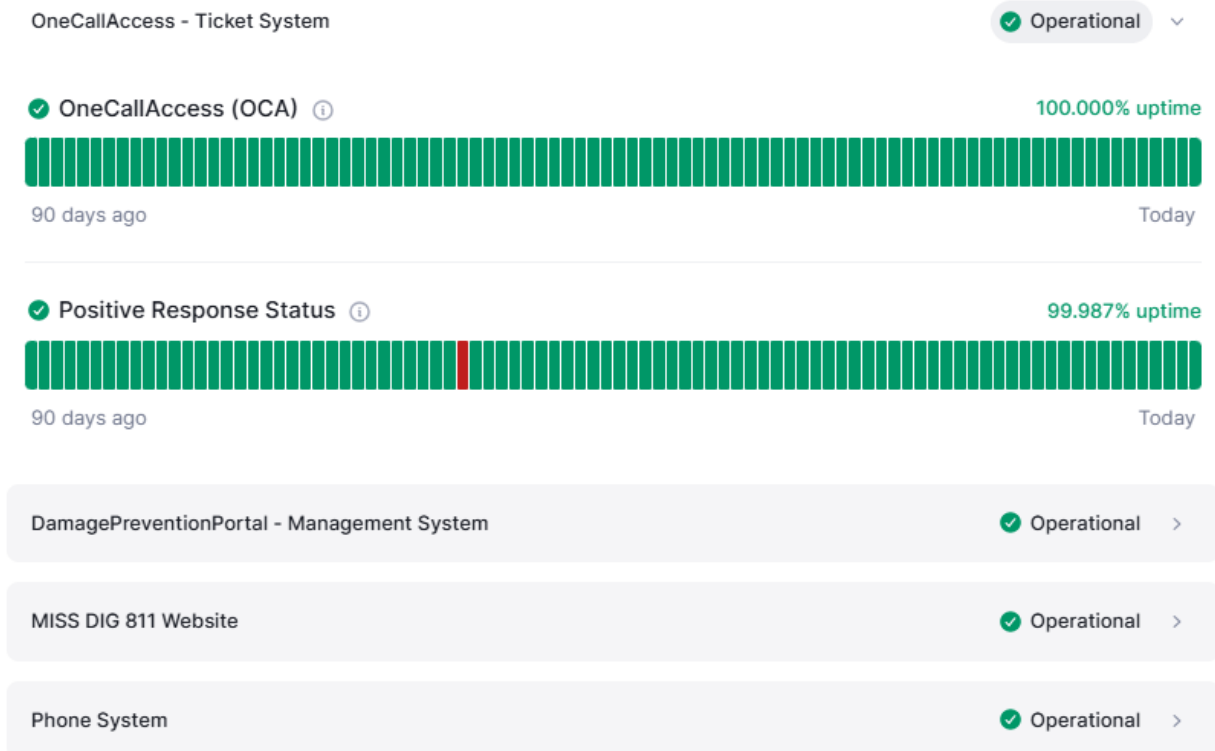
If you have questions about utility markings on your property, or near your jobsite, this can be a valuable resource.

Key features include an interactive map, ticket filters, and comprehensive ticket details.

Go to missdig811.org and click on "Public Dashboard" or click on the button below.

Public Dashboard

Check out our Status Page 24/7!



Subscribe to Status Page updates by clicking on the "Get Updates" button!

This page provides real-time status information for MISS DIG 811 online services. Check here for the latest updates on service availability. To stay informed about any service interruptions or performance issues, click the "Get updates" button in the top right corner to receive automatic notifications for each individual service.

Go to missdig811.org and click on "Status Page" or "All services are online" at the top of the page or click on the button below.

Status Page

Winters in Michigan generally experience a slower excavating season, so it's a great time to complete any mandatory training assigned for your DPP AuthorityViewer, Member Admin, or Member Full user account. Completion of this training will allow you the DPP access associated with the user account type.

If you cannot log into [SkillBuilder](#), please do not create a new account. Contact us for assistance under HELP from the login page.



Join Quality Control (formerly Web Ticket)
for the Monthly OCA Forum



MARCH Topic: Ingredients for Quality Tickets

Date: Wednesday, March 26th at 1:00 PM

Register through MISS DIG 811's online education site, SkillBuilder, under *MISS DIG 811 Tools and Programs* in your learning plan.

[Login to SkillBuilder](#)

If you have any issues, call or email Quality Control:
webticket@missdig811.org or (248) 370-6420.



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