

Private Facility Locate

The law requires you to call 811 and have public facilities marked before digging at a job site, but public facility providers only mark lines they own, leaving you for damages and injury due to private facility line strike. MISS DIG 811 offers the option of contacting a private facility locating service upon submitting a MISS DIG 811 dig ticket.

Not all facility lines are owned by public companies. School campuses, churches, shopping centers, and many other high-traffic public areas are veined with potentially dangerous private facility lines that are owned and maintained by the property owners. Homeowners may also have private electric, gas, or water lines going to outbuildings, outdoor lighting, or even a pool. Therefore, it is the responsibility of the contractor to ensure that private lines are located to prevent injury and property damage.

The Private Locator button is located in the Additional Questions section in ticket entry labeled 'Private Loc?'. Private Locating services are available in all counties. When 'Yes' is selected, a private facility locating company will notify the person who placed the request. Please note that having private lines located is not a free service.

PROCEDURE

Click 'NO' located in the Additional Questions section of the ticket entry screen if there are private lines you are interested in getting located. This will change the field to "YES" and a private facility locating company will be notified and will reach out to you.



The screenshot displays the MISS DIG 811 web application interface. The 'Additional Questions' section is highlighted with a blue background. It contains the following fields and buttons:

- Over 21 day proj? No
- Joint Meet Req? No
- Marine Req? No
- Private Loc.? No **Yes**

A black arrow points to the 'Yes' button for the 'Private Loc.?' field. The 'Yes' button is highlighted with a yellow box. The 'No' button for 'Private Loc.?' is also highlighted with a yellow box. The 'Yes' button is selected.