



TICKET TRANSMISSION FORMATS

Ticket transmission format options will be expanding. This change will go into effect on December 15, 2021. As a reminder, a ticket is transmitted to a facility owner/operator member when an excavator's work polygon overlaps the AOI (area of interest) in that member's station code, which is comprised of polygons.

Formats may be mixed and matched; however, it is important to note that use of the PDF attachment will void the TXT email body that appears when utilizing the XML attachment or selecting the TXT format option.

The ticket attachment naming structure is as follows. The exception to this is the GIF file, where the station code and ticket status will not be included in the attachment name.

TICKETNUMBER_STATIONCODE_TICKETSTATUS

NotificationAccess Ticket Formatting			
OPTION	RECOMMENDED FOR	DESCRIPTION	HUMAN READABLE
TXT	Older, "line by line" parsing ticket management systems	Text format of ticket solely in the body of the email; not a text message	Yes
PDF Attachment	Members without a ticket management system	Ticket information and map; easy for printing or online viewing	Yes
XML Attachment	Newer ticket management systems	Data that can be consumed by most ticket management systems; includes TXT email body.	Yes
GML Attachment	Newer ticket management systems	Drawn dig site only in Geographical Markup Language; supplemental, not the ticket	No
GIF Attachment	Newer ticket management systems	Image of drawn dig site overlaid on a base map (e.g., Google); supplemental, not the ticket	Yes



Newtin vs. NotificationAccess Ticket Delivery Formatting	
NEWTIN FORMAT	NOTIFICATIONACCESS DELIVERY EQUIVELENT
(1) Gemini format with cell number, longer work type/done for	TXT (email body)
<i>Not offered</i>	PDF Attachment
(10) XML format 8 + cell number w/o metadata (11) XML format 9 + cell number	XML Attachment
<i>Not offered</i>	GML Attachment
(3) Gemini format with T/R/S, cell number, and longer fields	TXT (email body) w/ GIF Attachment

Ticket delivery via webhook is now available. Information on this can be found online or by contacting the Member Services Department. Webhook delivery is primarily for ticket management systems but can also be used to inject tickets into another program or software.