



PelicanCorp Ticket Fields

Ticket transmission (output) fields will be changing. This change will go into effect on December 15, 2021.

A ticket is transmitted to a facility owner/operator member when an excavator's work polygon overlaps the AOI (area of interest) in that member's station code, which is comprised of polygons.

The following fields will be transmitted to members for all tickets.

Email TXT and XML Fields

Email TXT Field Name	XML Field Name	Email TXT Example
[REFERRAL DETAILS]	ReferralDetails	
MESSAGE VERSION NO=	MessageVersionNumber	1.0.10
FROM=	From	MISS DIG 811
REQUEST MEDIUM=	RequestMedium	Web
UTILITY ID=	UtilityID	10500
STATION CODE=	StationCode	MSA
UTILITY NAME=	UtilityName	Michigan State Authority
TO=	To	Operations Department
JOB NUMBER=	JobNumber	20296
TICKET NO=	TicketNumber	20213600002
TICKET REVISION NO=	TicketRevisionNumber	
PREVIOUS TICKET NO=	PreviousTicketNumber	20213600001
SEQUENCE NO=	SequenceNumber	13
REQUEST DATE=	RequestDateTime	2021-09-28T02:40:05-06:00
WORK TO BEGIN DATE=	WorkToBeginDate	2021-09-30T00:00:00-06:00
WORK LEGAL START DATE=	WorkLegalStartDate	2021-09-28T00:00:00-06:00
WORK COMPLETION DATE=	WorkCompletionDate	2021-10-12T00:00:00-06:00
WORK EXPIRATION DATE=	WorkExpirationDate	2021-10-14T00:00:00-06:00
EMERGENCY=	IsEmergency	No
TICKET STATUS=	TicketStatus	Original
TICKET TYPE=	TicketType	Normal 21-Day
WORK TYPE=	WorkType	Poles/Holes
ACTIVITY=	Activity	Fencing
EXCAVATION METHOD=	ExcavationMethod	Hand Digging
EXCAVATION DEPTH=	ExcavationDepth	<12in
EXCAVATION SIZE=	ExcavationSize	
AREA MARKED=	AreaMarked	No
USER REF=	UserReference	Scheme 1A
WORKING FOR AUTHORITY=	WorkingOnBehalfOf	Private
AUTHORITY NAME=	WorkingForAuthority	Homeowner
STATION LIST=	StationList	CE,CG,CL,CW

Ticket fields continued on next page.



Email TXT Field Name	XML Field Name	Email TXT Example
[CALLER DETAILS]	CustomerDetails	
CUSTOMER ID=	ID	116
CONTACT NAME=	Name	Mark Scopece
COMPANY=	Company	PelicanCorp
STREET ADDRESS=	Address	10 Norman St
TOWN/CITY=	TownCity	Lansing
STATE=	State	Michigan
ZIPCODE=	Zipcode	48823
USER TYPE=	UserType	Homeowner
INDUSTRY=	UserIndustry	Homeowner
PHONE=	Phone	203-230-3060
MOBILE=	Mobile	203-230-1111
EMAIL ADDRESS=	EmailAddress	mark.scopece@pelicanCorp.com
ONSITE CONTACT COMPANY=	OnsiteContactCompany	Smiths Fencing Inc
ONSITE CONTACT NAME=	OnsiteContactName	James Smith
ONSITE CONTACT PHONE=	OnsiteContactPhone	203-230-3060
[LOCATION DETAILS]	LocationDetails	
ADDRESS=	Address	Mechanic Street
CITY/TOWN=	CityTown	Lansing
STATE=	State	Michigan
NEAREST CROSS ST=	NearestCrossStreet	Parker St
SECOND NEAREST CROSS ST=	SecondNearestCrossStreet	S Holmes St
PRIVATE LOCATE=	PrivateLocate	Yes
PET ON PROPERTY=	PetOnProperty	No
IN BODY OF WATER=	InBodyOfWater	No
URBAN/RURAL=	UrbanRural	Urban
LOT NO/SUBDIVISION=	LotNoSubdivision	11-18-0002-0014-2
LATITUDE=	Latitude	42.690106
LONGITUDE=	Longitude	-83.246502
REMARKS=	Remarks	Replacing various property fences



Dropdown Field Options

Ticket Type
Normal 21-Day
Project 21-Day
Normal 180-Day
Project 180-Day
Emergency
Short Notice
Design
Concerned Caller*
Damage*

Work Type		
CATV	Construction	Data/Fiber
Driveway	Electric	Gas
Groundwork	Landscaping	Pipeline
Poles/Holes	Road Work	Sewer
Storm Drain	Tanks	Telephone
Water		

*Specialty tickets that can only be placed by contacting the Notification Center

Activity		
Aerate Lawn	Anchors/Guys	Anodes
Basement/Crawl	Basement/Wtr & Swr	Basement Waterproofing
Basketball Hoop	Bridge Construction	Building Addition
Catch Basin	Concrete & Pvmt Removal	Contamination
Corrosion	Crossing	Culvert
Curbing	Deck/Patio	Demolition
Disconnect	Ditching	Drain Tile
Drainage/Drain field	Egress Window	Environmental Cleanup
Expose, Inspect, & Survey	Fencing	Fencing-Invisible
Footings	Foundation Work	Fuel Tanks
Garage/Shed Construction	Geothermal Loop	Grading/Leveling
Ground Rods	Guard Rails	Handicap Ramp
Hydrant Install	Hydrant Repair/Replace	Installation
Irrigation	Lighting	Mailbox Post
Main Install	Main Relocate	Main Repair
Main Replacement	Manholes	Masonry
Other	Pad/Peds	Parking Lot/Area
Paving	Perc Test	Pilings/Piers
Planting	Playground	Pool
Propane	Relocate	Repair
Replacement	Resurface	Retain Walls
Road Construction	Septic System	Shoring
Sidewalks	Signage Install	Signage Replacement
Soil Boring/Sample	Sports Facility/ Fields	Sprinkler Instl/Repair
Stump Remv, Grind	Sump Line	Survey Stakes/Markers
Service Install	Service Relocate	Service Repair
Service Replacement	Service Retire	Tap/Valve/Valve Box
Tent Stakes/Poles	Test Pits	Traffic Signals
Transformer	Tree Removal	Trenching
Well Instl/Replc/Repair	Well Monitoring/Inspect	

Dropdown fields continued on next page.



Excavation Methods	
Auguring	Blasting
Drilling	Grading
Grinding	Hand Digging
Horizontal Boring	Machine Exc
Mechanical Excavation	Milling
Pile Driving	Pulling In
Reclaiming	Saw Cut
Testing Boring	Trenching
Vacuum Excavation	

Excavation Depth
< 12 In
12in to 24in
24in to 48in
> 48in

Area Marked
NO
Yes-Paint
Yes-Flags
Yes-Stakes

Authority Name/Working for Authority
*MISS DIG 811-managed List of Munis
*MISS DIG 811-managed List of Utilities
Homeowner
Contractor (Subcontractor Only)
Other Business

Working For Authority/ Working On Behalf Of
Local Government
Utility
Other

User Type
Municipality
Utility
Contractor
Homeowner
Other

Industry		
Drilling/Blasting	Electrical Contractor	Fencing
General Contractor	Home Builder	Homeowner
Irrigation	Landscaping	Masonry
MDOT	Municipal/Govt	Municipal/Govt Contractor
Pest Control	Plumbing	Pool Company
Propane	Remediation	Road Commission
Road Contractor	Sewer	Tent Company
Utility Company	Utility Contractor	

Please reach out to the Member Services Department at membersupport@missdig811.org or (800) 482-7161 with questions or for additional information.