



Membership Fees

Per Public Act 174, Sec 4 (1), “funding for the notification system operations shall be established by the notification system, including through fees based on a reasonable assessment of operating costs among facility owners or facility operators.”

Stations

Activation/Set-Up Fee

- New station: \$369.00
- Additional station (established simultaneously): \$153.00

Annual Maintenance Fee

- Per station: \$51.52 (applied upon the first full year of membership)

DamagePreventionPortal User Accounts

Annual Maintenance Fee

- Per account: \$38.55 (applied upon the first full year of membership)

Transmission Fee

Annual Fee

- Base fee: \$750.00. This represents approximately 714 transmissions
- Additional transmissions fee applies to each transmission over 714 on a billable station.

Contract Locator Associate Membership

Annual Fee

- Membership: \$550.00
- Per delegation: \$97.20

Add-On Private Locate Option

- In addition to the annual fee, the station used for receipt of private locates will incur the Transmission Fee.
 - Base fee: \$750.00 (covers approximately the first 714 transmissions on a billable station)
 - Additional transmissions fee applies to each transmission over 714 on a billable station.

Vendor Associate Membership

Annual Fee

- Membership: \$270.00

Contractor/Excavator Associate Membership

Annual Fee

Cost for this membership is based on the number of company employees.

- 0-25 employees = \$250.00
- 26-100 employees = \$500.00
- 101-250 employees = \$750.00
- 251+ employees = \$1,000.00



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Education Fee

Only facility owner/operator members are charged an Education Fee, which is specifically used to publicize and educate (a system requirement under Section 6(2) of PA 174). The Education Fee is billed annually based on the total amount paid for annual membership.

Scale

- \$1,000 or less = \$100
- \$1,001 to \$2,500 = \$250
- \$2,501 to \$5,000 = \$500
- \$5,001 to \$10,000 = \$1,000
- \$10,001 to \$25,000 = \$2,500
- \$25,001 or more = \$5,000

Miscellaneous

Reports

The MISS DIG 811 Member Services Department will use the resources at our disposal to retrieve and present data requested by members.

Standard Reports

Data can be provided for specific time frames as requested.

- *Positive Response Statistics*
 - Per station code
 - Data Included: Job Created Date, Response Due Date, Response Date, Work Expiry Date, Ticket Type, Station Code, Member Name, Ticket-Revision Number, Response Code, Response Remark/Comment
- *Ticket Count*
 - Per station code
 - Data Included: Ticket Submitted By, Ticket-Revision Number, Created Date, Start Date, Medium, [Notification/Delivery] Status, Station Code, Station Code Name, [Ticket] Street, and [Ticket] City
 - Please note that general ticket counts can be pulled through DPP user accounts at no charge in Explore Your Data by completing a ticket search for a specific station code and time period. General data is also available under Dashboards: Overview.
- *Transmission Details*
 - Per member company (data must be pulled one month or less at a time)
 - Data Included: Member Company Name, Member Company Billing ID, Subscription Name, Station Codes [Applied to Subscription], Ticket Number, Revision Number, Created Date, Start Date, Medium, Ticket Type, Original/Resend, Transmission Value [Subscription]

If you are looking for data outside of what is outlined above, please contact the Member Services Department at membersupport@missdig811.org to provide a description. We are happy to review your request and provide a quote if it's data we can obtain.

If you are a member simply looking for an expired ticket or ticket you did not place or that is not associated with your stations, please contact the Member Services Department. Non-members must complete a [Research Request](#).



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Report Fees

There is a cost associated with any data requested, as this information takes time to pull from the system and compile. Reports will incur an hourly rate of \$60. Quotes will be provided before the work is completed. The base fee charged will be \$15 (15 minutes).

Research Requests

Per Section 6 (4) of PA 174 of 2013, MISS DIG 811 maintains an archive of locate requests (tickets) for six years. The MISS DIG 811 Administrative Office will, for a fee, search the archived requests. Please expect one to two weeks' turn-around after payment is received.

To expedite the research process, please provide as much information on the work location as possible. If a portion of the information on the request form is not provided, thorough research may still be performed if the location of the work is given. Please do not assume that MISS DIG 811 will know the location of an address or a county in which a city, village, or township is located.

Research fees are based on records pertaining to one job and cover the cost of preparing the documents. For \$96.30, you will receive a copy of the ticket and, upon request, a voice recording of the ticket if placed over the phone. Please note that voice recordings prior to 2022 are currently unavailable at this time.

Research Requests are included in the Facility Owner/Operator, Contract Locator Associate, and Vendor Associate memberships.

To complete a Research Request, please visit <https://www.missdig811.org/get-started/check-ticket-status/expired-or-lost-tickets.html>. If you have additional questions or have a large Research Request, contact the MISS DIG 811 Administration Office at (248) 370-6400.