

MISS DIG 811[®]

Times

September Newsletter 2023, vol. 40

EXTRA! EXTRA!

Multiple Polygons are Coming Soon!



Each request (ticket) placed through the MISS DIG 811 system includes a map of the dig site. The excavator creating the ticket draws a polygon(s) over the dig site to explain where digging will occur. The polygon(s) must cover the entire dig site and be as precise and accurate as possible.

Member facility owners/operators also map Areas of Interest (AOI) based on the location of their facilities. Tickets are transmitted to member facility owners/operators when the dig site polygon created by the excavator intersects with their Area of Interest (AOI). If the dig site polygon is inaccurate, the system may fail to notify the correct facility owners/operators.

Previously, the excavator covered the entire job with a single polygon, regardless of the number of separate dig sites. Written

instructions were then required to further clarify precisely where the digging would occur.

We are pleased to introduce the addition of multi-polygon dig sites to the OCA map on Wednesday, September 27th. Jobs that include multiple dig sites would be best represented with multiple polygons. This includes work around multiple utility poles, signposts, and trees, to name a few. Users may create up to 15 polygons that cover each dig site instead of one oversized polygon connecting them all.



MISS DIG 811 Members:

As a facility owner/operator or contract locator associate member with the Private Locate add-on, you may receive a ticket with multiple dig sites if the area of interest (AOI) for one or more of your stations intersects with one or more of the dig sites. You will not receive the ticket if your AOI is located between dig sites but does not intersect. It's important to remember that not every ticket received will contain multiple dig sites. Additionally, Positive Response is still posted for the ticket as a whole and not for each individual dig site. Information for members regarding Multiple Polygon Dig Sites can be found at resources.missdig811.org



Facility owner/operator and contract locator associate members who receive GML attachments have been previously notified of this feature, as it may require some adjustments in receipt. If you would like to test the receipt of ticket attachments with multiple polygon dig sites, please reach out to the Member Services Department at membersupport@missdig811.org.

The lat./long. coordinates provided on the ticket currently denote the centroid of a single dig site polygon. With the implementation of multiple polygon dig sites, the amount of these coordinates will not increase; the coordinates will represent the centroid of the bounding geometry and not be provided for each individual dig site polygon. These coordinates are not intended for use in screening or locating the dig site(s); they are provided to facilitate map push-pinning and general location information.

Excavators:

Training material is now available on how to implement multi-polygon dig sites into your ticket entry practice.

A guide to the new feature can be found on the Excavation Pros Reference Material page on the MISS DIG 811's website: reference.missdig811.org The document is

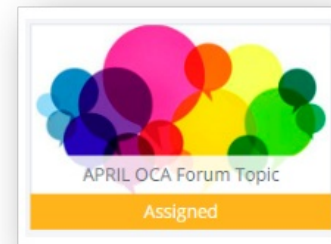
Training:

Go to: [MISS DIG 811's online education site](#), aka SkillBuilder, to view the Multi-Polygon Dig Sites training module. It can be found in the MISS DIG 811 Tools and Programs-OneCallAccess section of your Learning Plan. The module is labeled *Multi-Polygon Dig Sites for Excavators*. If you don't have an account, you can sign up from the log-in page.

OneCallAccess Forum

September topic: Multi-Polygon Dig Sites

The sessions are for all stakeholders, including members and locators. To sign up, log into SkillBuilder and scroll to the MISS DIG 811 Tools and Programs-OneCallAccess Monthly Forums section of your Learning Plan. Click on the *September OCA Forum Topic* to select a session.



Monday, September 13th at 2:00 PM
Thursday, September 14th at 9:00 AM
Wednesday, September 20th at 9:00 AM
Thursday, September 21st at 1:00 PM

Register in MISS DIG 811's Online Education Site (aka SkillBuilder) under MISS DIG 811 Tools and Programs, OneCallAccess in your learning plan.

Registration: <https://missdig811.skillbuilder/sign-in>


If you have any issues and you are a member call or email:
Web Ticket Dept: webticketdept@missdig811.org or 1-248-370-6420

System Holiday Announcement

In observation of the holiday, the MISS DIG 811 offices will be closed on Monday, September 4.

The Notification Center will remain open to process tickets. As a reminder, for tickets being placed on a non-business day, the 72-hour period begins at 7:00am the next business day.

Emergency ticket rules and procedures apply.



In the Trenches

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Know what's below.
Call MISS DIG 811 before you dig.

