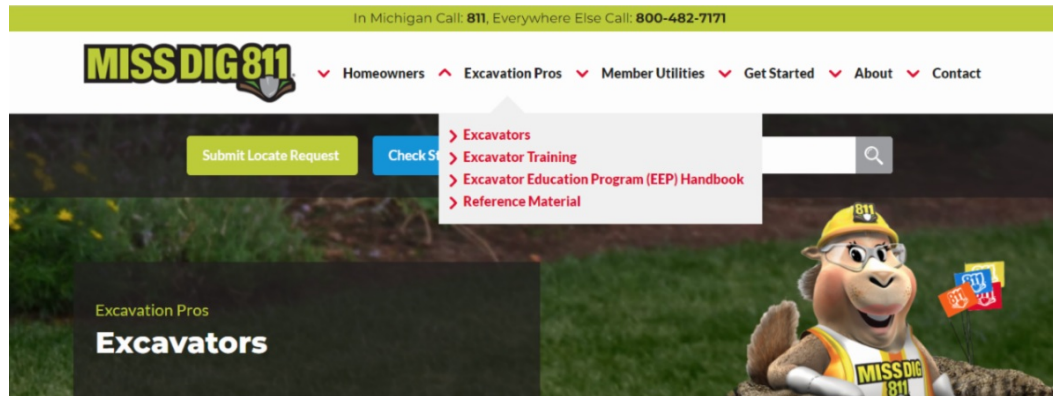


Excavation Pros

The MISS DIG 811 website is a valuable resource for excavators. The Excavation Pros pages are filled with information to assist users with the ticket entry process.



OneCallAccess Ticket Entry Platform

- **Excavators Page** - Provides information about basic user accounts, training, and what to expect after a ticket is placed.
- **Excavator Training Page** - Outlines training that is useful to excavators placing their own tickets online, MISS DIG 811 Certification, and Toolbox Talks. MISS DIG 811 training meets the continuing education requirements for many professions.
- **Excavator Education Program Handbook (EEP) page** - Download and/or print the excavation safety handbook, which provides valuable information about digging in Michigan. The handbooks are available in Spanish and Arabic.
- **Reference Material page** - Before placing a ticket, it is recommended excavators review the reference material page. It contains scope of work guidelines for project tickets, the OCA user guide, best practices for many ticket types, and information about setting up excavator ticket injection and positive response APIs.

For additional assistance, feel free to contact the Web Ticket Department at webticketdept@missdig811.org or 248-370-6420.

Experiencing problems with a ticket?

Let us know by filling out
the Ticket Issue Form

located on the Contact Us page of the MISS DIG 811 website.

If you're a contractor who needs assistance placing a request or a facility owner/locator concerned about the quality of a request you've received, the ticket issue form is a great way to reach MISS DIG 811. Each request is reviewed and routed to the department best able to assist with the issue or inquiry.

In Michigan: Call: 811, Everywhere Else Call: 800-482-7171

MISS DIG 811 Homeowners Excavation Pros Member Utilities Get Started About Contact

Submit Locate Request Check Status Type search here

PelicanCorp & MISS DIG 811 Ticket Issues

Are you having issues with a ticket and need some assistance? Please complete the form below with as much detail possible so the issue can be looked into. If you would like information returned to you on the issue and resolution please include contact information.

Ticket Issue Form

Today's date * 2023-01-27 Date of issue * Location of issue *

Ticket Number
(If available, to assist in researching and resolving the issue)

Please explain the issue in as much detail as possible. *

Screenshot of issue(s)
Choose File No file chosen

Optional First and Last Name
(All submissions are anonymous. Consider including your name if you want a reply or follow-up.)

Optional Phone Number
(All submissions are anonymous. Consider including your phone number if you want a reply or follow-up.)

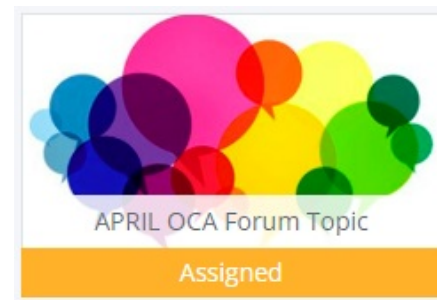
Optional Email Address
(All submissions are anonymous. Consider including your email address if you want a reply or follow-up.)

Powered by formsite

Submit

OneCallAccess Forum

There will be no OCA Forum for May



If you have any issues and you are a member call or email:
Web Ticket Dept: webticketdept@missdig811.org or 1-248-370-6420

MISS DIG 811 Education Department

Join Us on June 19-22 and 26-9 for a Special Pilot Certification Program: MISS DIG 811's First

MtM: Theory of Locating Training Workshop

Open to everyone at half price

The MISS DIG 811 Education Department is pleased to offer you an exciting two-week training program for its Maintain the Marks: Theory of Locating. The Workshop consists of Electromagnetic Theory, Proper Use of your underground pipe locator, and real-world application of the theory. There will be an optional third-week class for an additional cost which will provide you with an in-depth look at several of the major utility prints, how to read the symbols for each utility, and how to apply these prints to your everyday routine to keep you safe and without a utility strike. Not only is the MtM Training Workshop being offered to you at half price, but it's an opportunity for you to provide us with your valuable feedback.



Employers who want to understand underground utility locator responsibilities, know how to recognize all buried utilities, and how to protect locators from occupational hazards on construction sites, will not want to miss this program. It's also a must for career underground utility locators, contractors, safety personnel, project managers, job superintendents, and others interested in locating safety information. This workshop will allow participants to complete training in two weeks rather than an individual MtM class for one to two months.

Upon completion of the MtM: Theory of Locating Workshop, you'll receive:

- A MISS DIG 811 Safe Excavation Practices Certificate of Completion
- A MISS DIG 811 approved MtM: Theory of Locating Certification
- CEC credits for Drinking Water, Waste/Water and Pre-Licensure of Residential Builder and Residential Maintenance
- A MtM: Theory of Locating Hoodie

Ready to decrease exposure to utility strikes, injuries/fatalities, and damage claims in your workplace? Register for this pilot locate certification workshop today.

Who: This course is open to anyone interested in improving workplace safety and health – not just LTU graduates.

When: June 19-22 and 26-29, 2023

Registration/Sign-In: 4:30 pm

Classes: 5:00 pm to 8:00 pm Mondays - Thursdays

Where: Lawrence Technological University
Construction Safety Research Center (CSRC)
21000 West Ten Mile Road, Room TBD
Southfield, MI 48220

Cost: \$750.00 (includes materials, however, dinner is not included)

As a pilot, students will only be charged half price (\$750.00), which includes materials. Seating is limited, so please register for this workshop as soon as possible to assure your seat and take advantage of this opportunity to provide valuable input for this program. To register for this workshop, please send an email to hcarr@missdig811.org

Registration is limited, so secure your spot today!
For more information on MtM: Theory of Locating, visit missdig811.org.
Like us on [Facebook](#), follow us on [Twitter](#) and subscribe to our [YouTube channel](#).

"Be Smart, Be Safe, and Contact MISS DIG 811 Before You Dig!"



MISS DIG 811 | 3212 Sjoquist Drive, Gladstone, MI 49837

[Unsubscribe rahmed@missdig811.org](mailto:rahmed@missdig811.org)

[Update Profile](#) | [Constant Contact Data Notice](#)

Sent by goddard@missdig811.org powered by



Try email marketing for free today!