



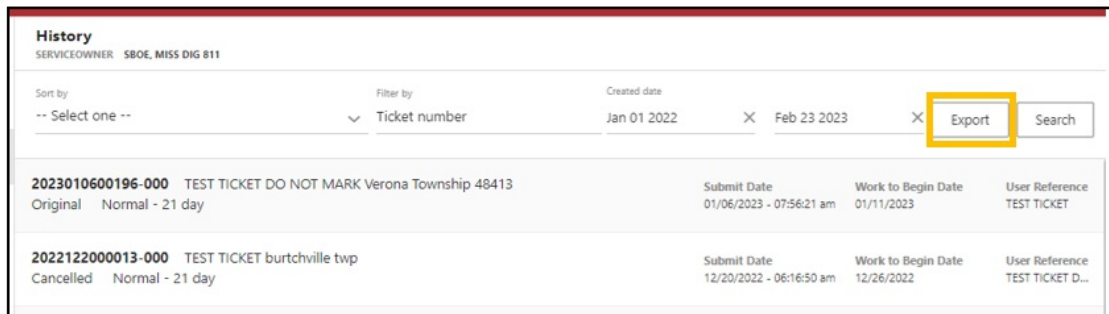
# Pelican Updates!

## Changes Affecting OCA

### Exporting Ticket Information:

Ticket information may now be exported from the HISTORY page on your OCA account.

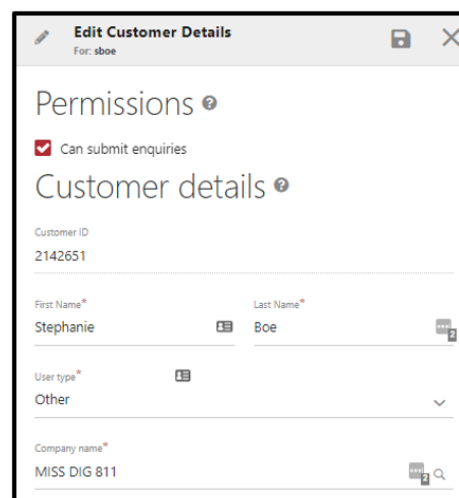
- Select the tickets to view
- Click EXPORT to create a CSV file



### Updating OCA Accounts:

It's important to keep your contact information updated. Locators may contact you regarding a ticket. To make updates to your profile, click on the person icon on the upper right corner of the home page of your OCA account. Once changes are made, be sure to save before exiting.

If you or someone from your company will no longer be placing tickets, reach out to the Web Ticket Department and the account will be deactivated after all active tickets have



expired. The Web Ticket Department can be reached at:

[webticketdept@missdig811.org](mailto:webticketdept@missdig811.org) or 248-370-6420

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If you have any issues and you are a member call or email:  
Member Services: [membersupport@missdig811.org](mailto:membersupport@missdig811.org) or 1-800-482-7161  
Web Ticket Dept: [webticketdept@missdig811.org](mailto:webticketdept@missdig811.org) or 1-248-370-6420

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## Experiencing problems with a ticket?

Let us know by filling out the Ticket Issue Form located on the Contact Us page of the MISS DIG 811 website.

If you're a contractor who needs assistance placing a request or a facility owner/locator concerned about the quality of a request you've received, the ticket issue form is a great way to reach MISS DIG 811. Each request is reviewed and routed to the department best able to assist with the issue or inquiry.

in Michigan Call 811. Everywhere Else Call 800-482-7161

**MISSDIG811** Homeowners Excavation Pros Member Utilities Get Started About Contact

Submit Locate Request Check Status Type search here

**PelicanCorp & MISS DIG 811 Ticket Issues**

Are you having issues with a ticket and need some assistance? Please complete the form below with as much detail possible so the issue can be located into. If you would like information returned to you on the issue and resolution please include contact information.

**Ticket Issue Form**

Today's date \* Date of issue \* Location of issue \*

Ticket Number  
(If available, to assist in researching and resolving the issue)

Please explain the issue in as much detail as possible. \*

Screenshot of issue(s)  
(Upload File) No file chosen

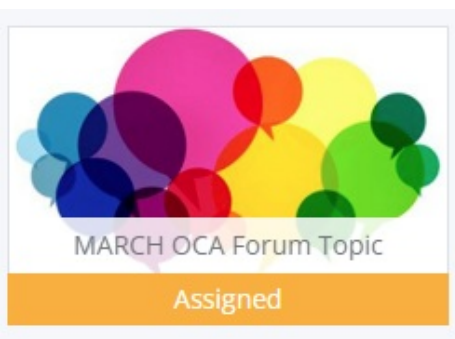
Optional First and Last Name  
(All submissions are anonymous. Consider including your name if you want a reply or follow-up.)

Optional Phone Number  
(All submissions are anonymous. Consider including your phone number if you want a reply or follow-up.)

Optional Email Address  
(All submissions are anonymous. Consider including your email address if you want a reply or follow-up.)

Powered by **FormSite**

Submit



## OneCallAccess Forum

The OCA Forum topic for  
February is:  
Updates to Ticket Sharing  
Tuesday, March 28th at 1:00 PM  
Wed., March 22nd at 9:00 AM  
The Topic of discussion is Ticket  
Sharing.

Register in MISS DIG 811's Online Education Site (aka SkillBuilder) under MISS DIG 811 Tools and Programs, OneCallAccess in your learning plan.

Registration:

<https://missdig811.skillbuilder/sign-in>

**MISS  
DIG  
811**

## END OF MONTH TICKET STATS

**48,659**

TOTAL TICKETS

**3,153**

180-DAY TICKETS

**50,750**

RETRANSMITS

**83.8%**

WEB TICKETS



**MARCH  
FORECAST 82,067**

Contact the Web Ticket Department at [webticketdept@missdig811.org](mailto:webticketdept@missdig811.org) with any questions.



## The U.P. Spring Pre-Construction Dinners Are Back!

Please join us for the return of the MISS DIG 811  
U.P. Pre-Construction Dinners

There will be 3 Pre-Construction Dinners hosted throughout the U.P.  
East - Central - West

Be looking for an email campaign late this week to RSVP  
(Attendance through RSVP only)

- 2023 Dig Season Build Areas Information

- Presentations
- Dinner
- Cash Bar
- Door Prizes
- Cash Prizes
- Networking

For more information on attending an event near you contact  
 Education Specialist Pat Goddard at:  
[pgoddard@missdig811.org](mailto:pgoddard@missdig811.org) or 906-553-0033

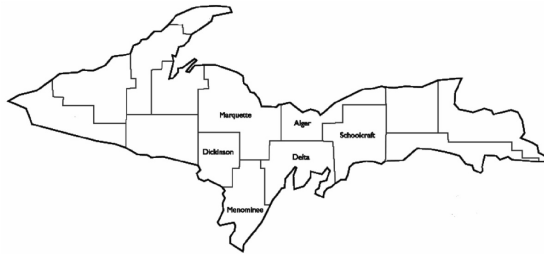


### Eastern U.P.

**LOCATION:** Kewadin Casino,  
 Tahquamenon Banquet Room,  
 Sault Ste. Marie, Michigan

#### DATE AND TIME

**April, 6th 5:30 PM - 8:00 PM**



### Central U.P.

**LOCATION:** Island Resort and  
 Casino,  
 Bark River, Michigan

#### DATE AND TIME

**April, 11th 5:30 PM - 8:00 PM**

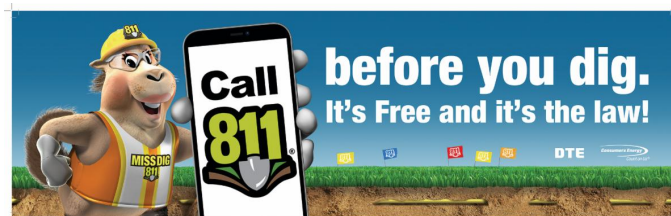


### Western U.P.

**LOCATION:** Northern Waters  
 Resort and Casino,  
 Watersmeet, Michigan

#### DATE AND TIME

**TBA**



MISS DIG 811 | 3212 Sjoquist Drive, Gladstone, MI 49837

[Unsubscribe rahmed@missdig811.org](mailto:rahmed@missdig811.org)

[Update Profile](#) | [Constant Contact Data Notice](#)

Sent by [bypgoddard@missdig811.org](mailto:bypgoddard@missdig811.org) powered by



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