



MEMBER INFORMATION & TICKET DELIVERY SET-UP

Member information is used for contacting members if there is an error with ticket delivery. Ticket deliveries can be email, text or fax. If fax is used for ticket delivery, there is an additional fee. Facility codes can have ticket delivery or if there are multiple facility codes, they can be sent to a locator code. Multiple After-hours/emergency phone numbers can be provided for additional callouts for more frequent responses. All information must be provided by the member, not a third party. Please contact Member Services at 800-482-7161 with any questions.

MISS DIG Member Information

Company name: _____

Address (mailing): _____

City: _____ State: _____ Zip: _____

Contact person: _____

Contact person email: _____

Contact person voice phone number: _____ Fax number: _____

Multiple After-Hours IVR/SMS Emergency Phone Number Options: All numbers provided will be contacted simultaneously

1. After-hours IVR phone number & name: _____

2. Additional after-hours IVR phone number & name: _____

3. SMS (text) after-hours phone number & name*: _____

4. Additional SMS after-hours phone number & name: _____

5. Additional SMS after-hours phone number & name: _____

6. Additional SMS after-hours phone number & name: _____

7. Additional SMS after-hours phone number & name: _____

Receiving Location Information for Ticket Delivery

Email address**: _____

Business hours ticket receipt is manned: _____

Ticket management software, if applicable: _____

Name of agent for member, if applicable: _____

Contact person and phone number for ticket delivery: _____

(Locator/Agent information if applicable)

SIGNATURE: _____ **DATE:** _____

* MISS DIG, Inc. SHALL NOT BE LIABLE FOR THE FAILURE OF ANY SENT TEXT MESSAGE TO ACTUALLY REACH YOU. In addition, MISS DIG, Inc. shall not be liable for any failure to send text messages where such failure results from causes beyond MISS DIG Inc.'s reasonable control, including without limitation, any equipment, communications, or power failure. MISS DIG, Inc. shall not be liable for any text message charges incurred.

** When providing the email address for delivery of your tickets, it's important to remember (a) use the email address you provide *exclusively* for receipt of MISS DIG tickets and insure that the email account can be accessed by a backup person(s); (b) be aware of the storage limits, as tickets cannot be delivered to a full mailbox; (c) remove inactive users from any associated distribution lists; (d) make sure MISS DIG's sending email address OCARS_PRO@MISSDIG.ORG is in your safe sender list; and (e) don't auto reply to the OCARS_PRO email address, as that email address is not monitored.