Private Locators

Private Facilities

MISS DIG 811 Contract Locator Associate Members that are private locators receive tickets from excavators who believe they have private facilities and would like to be contacted by a private locator.

Private facilities are those that extend beyond service meters or public facilities, often onto privately owned property. Examples of private facilities include invisible pet fences, landscape lights, pool heaters, and sprinkler systems.

To Become a Private Locator

- Return the completed *Contract Locator Associate Membership Set-Up* document. This provides the Member Services Department with:
  - Pertinent company information.
  - The subscription through which you would like to receive MISS DIG 811 private locate tickets.
- Using the information provided on the *Contract Locator Associate Membership Set-Up* document, the Member Services Department will create a station in the system.
  - Your company will then create user accounts. Through a user account, you will be able to upload a shape file containing your area of interest (AOI) this represents the area you want to serve. This AOI is what triggers transmission of tickets when an excavator opts for private locating in any of those locations.
  - The subscription provided will be used for receipt of private locates only.
    - The private locator may also provide subscriptions for receipt of emergency private locates.
- Private Locator is an add-on service to our Contract Locator Associate Membership. The additional cost includes:
  - Set-up fee for the station that will transmit tickets
- Additional information, including current rates, can be found on the *Membership Fees* document located on our website.

How It Works

- When a ticket is placed, excavators have the option to request private locating if they'd like to be contacted regarding private lines in the area of their worksite.
- If the answer is "yes", ticket transmission will include private locating companies. Transmission can be based on the entire state or by county.
- The private locating company will then reach out to the excavator to coordinate private locating for a fee. This is not a MISS DIG 811 fee.
- There are currently no private locator-specific Positive Response codes for use on the system. Should a private locator member elect to use Positive Response, they must include necessary private locating information in the comments.

Contact Member Services at membersupport@missdig811.org or (800) 482-7161 with any questions you may have.