Excavator PosR Webhook

General

Excavator PosR Webhook is a service offered by MISS DIG 811 that allows enabled OneCallAccess (OCA) users to receive Positive Response notifications via webhook subscription on tickets placed through their specific user account. These webhook subscriptions are generated in real time. The four notification types available are below:

1. Ticket Creation
2. Member Response
3. All Members Responded
4. Legal Start Date

The *MISS DIG 811 PCAA PosR Excavator Webhook Notifications* guide is available for reference at resources.missdig811.org.

Getting Started

This service is available to Facility Owner/Operator and Contractor/Excavator Associate members. If your organization is an existing member, please complete the online Member Service Support form for "Activate Excavator PosR Webhook Subscriptions" to get started!

If you would like to utilize this service as a contractor/excavator and have not yet completed onboarding paperwork, please visit MISS DIG 811 for more information.

How to Use

The webhook subscription information is collected from the member, either through onboarding documentation or the Member Service Support form. The webhook subscription information can differ per notification type, if desired.

- Notification destination (URL)
- Signing key (40 character limit)
- Optional headers (key:value)

Multiple OCA accounts within an organization, regardless of user type, can utilize the same webhook subscription information. Different webhook information could also be used for each subscription type if that is how your organization would like to complete set-up.

Once MISS DIG 811 has your OCA account username(s) and webhook subscription information, we will complete the set up and notify you when the subscriptions are active. After that, you will begin receiving the requested Positive Response notifications.

It's as simple as that!

We are also happy to work with your organization on testing the service through our pre-production server if needed.