Reports

The MISS DIG 811 Member Services Department will use the resources at our disposal to retrieve and present data requested by members.

Standard Reports

Data can be provided for specific time frames as requested.

- *Positive Response Statistics*
  - Per station code
  - Data Included: Job Created Date, Response Due Date, Response Date, Work Expiry Date, Ticket Type, Station Code, Member Name, Ticket-Revision Number, Response Code, Response Remark/Comment
- *Ticket Count*
  - Per station code
  - Data Included: Ticket Submitted By, Ticket-Revision Number, Created Date, Start Date, Medium, [Notification/Delivery] Status, Station Code, Station Code Name, [Ticket] Street, and [Ticket] City
  - Please note that general ticket counts can be pulled through DPP user accounts at no charge in Explore Your Data by completing a ticket search for a specific station code and time period. General data is also available under Dashboards: Overview.
- *Transmission Details*
  - Per member company (data must be pulled one month or less at a time)
  - Data Included: Member Company Name, Member Company Billing ID, Subscription Name, Station Codes [Applied to Subscription], Ticket Number, Revision Number, Created Date, Start Date, Medium, Ticket Type, Original/Resend, Transmission Value [Subscription]

If you are looking for data outside of what is outlined above, please contact the Member Services Department at membersupport@missdig811.org to provide a description. We are happy to review your request and provide a quote if it's data we can obtain.

If you are a member simply looking for an expired ticket or ticket you did not place or that is not associated with your stations, please contact the Member Services Department. Non-members must complete a Research Request.

Report Fees

There is a cost associated with any data requested, as this information takes time to pull from the system and compile. Reports will incur an hourly rate of $60. Quotes will be provided before the work is completed. The base fee charged will be $15 (15 minutes).