



Annual Invoice Coverage

Membership for participation in MISS DIG 811 is billed annually. Per Public Act 174, Sec 4 (1), “funding for the notification system operations shall be established by the notification system, including through fees based on a reasonable assessment of operating costs among facility owners or facility operators.”

This funding supports the operation of the Notification Center and membership in complying with the requirements of PA 174.

This document summarizes each line item on the invoice (i.e., how it is calculated and what the funding supports). It also provides tips for getting the maximum benefit out of your membership. With the exception of contract locator associate member utilizing the private locator add-on, this document pertains to facility owner/operator members.

Modified Transmission-Based Membership Fee

The MISS DIG 811 membership fee is essentially each member's portion of the Board-approved MISS DIG 811 budget based on their total ticket transmissions from the previous fiscal year. This total transmission count is associated with a membership, rather than per station code under a membership.

In this cost-sharing structure, the minimum fee is \$750 per membership, regardless of transmission volume. This minimum fee has changed from the previous year's \$505 and covers approximately 714 transmissions as opposed to 500.

A 25% curb associated with the transmission fee on baseline transmissions ("baseline" being defined as the member's transmission volume from our previous billing cycle) is in place to assist members with fluctuations in ticket volume; to reduce large swings from year to year, you will pay no less than 75% of your previous year's baseline transmission rate and no more than 125%. Transmission volumes over the previous year's baseline will be charged at our standard rate for 2024 of \$1.05, a decrease from last year's rate of \$1.22. Regardless of this curb, all members are required to pay at least one times the minimum fee. MISS DIG 811 will cease using the foregoing 25% curb commencing with the 2025-2026 fiscal membership year.

The membership fee supports the operation of the Notification Center, including compliance with PA 174 requirements to host Positive Response and retain data for six years.

Get the Most Out of Your Membership

In addition to MISS DIG 811 retaining records associated with your tickets for six years, as required under state law, you can utilize the tools and services offered by the Member Services and Education departments to maximize your MISS DIG 811 membership. Access mapping support, Positive Response, available reports, and educational opportunities.

Station(s) Maintenance Fee

Stations are unique databases representing individual facility types that contain contact information, ticket notification settings, Summary Report settings, and shape files. The annual station maintenance fee of \$51.52 covers the maintenance and support of the codes, as well as updates to the features and functionality of the code.



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Get the Most Out of Your Stations

Stations are more customizable than ever! Members have the option of applying unlimited subscriptions, which are no longer confined to the MISS DIG 811 operating hours, to their stations (keep in mind, however, that more, unique subscriptions may result in a transmission increase). Multiple email addresses can also be input for receipt of Summary Reports, which do not count as transmissions.

As always, ticket delivery is triggered by the shapes within a station's area of interest and keeping the shape up-to-date and precise ensures members receive all tickets needed while simultaneously preventing over-notification. Self-upload files through your DamagePreventionPortal user account or submit the appropriate files through our online Member Service Support form.

User Account(s) Maintenance Fee

Each DamagePreventionPortal user account incurs an annual maintenance fee of \$38.55, which supports the creation of additional features, as well as associated online training and guides. User accounts provide members access to the MISS DIG 811 System to research and query tickets, view/upload area of interest layers, perform database maintenance, and more. Users who also place online tickets through OneCallAccess can use the same account login for both platforms.

The different types of user accounts available to the membership are shown in the chart below. If one individual is utilizing the system, a Member Full account should be established. These accounts are user-specific, which benefits members by providing increased internal controls. PosR API accounts are excluded from the invoice, as they are for use only with a ticket management system.

| DamagePreventionPortal User Roles | | | | | | | | | | | |
|-----------------------------------|------------------------------|-------------------|--------------------|-------------|--------------|--------------|---------------|---------------------------|--------------------|------------------|----------|
| | | Account Types | | | | | | | | | |
| | | Explore Your Data | Explore Your Data+ | Member Full | Member Full+ | Member Admin | Member Admin+ | Positive Response Posting | Positive Response+ | Authority Viewer | PosR API |
| Access Available | Share Feature | R/W | R/W | R/W | R/W | R/W | R/W | R/W | R/W | R/W | |
| | One Call | - | R/W | - | R/W | - | R/W | - | R/W | - | - |
| | Authority Viewer | R | - | R/W | R/W | R | R | - | - | R/W | - |
| | PosR API | - | - | - | - | - | - | - | - | - | R/W |
| | PC Admin | | | | | | | | | | |
| | Operations: Emergencies | - | | R | R | R | R | R | R | - | - |
| | Operations: ExploreYourData | R/W | R/W | R/W | R/W | R/W | R/W | R/W | R/W | R/W | - |
| | Operations: OneCallAccess | - | - | R/W | R/W | R/W | R/W | - | - | - | - |
| | Operations Positive Response | - | - | R/W | R/W | R/W | R/W | R/W | R/W | - | - |
| | Settings: Delegations | - | - | R/W | R/W | R/W | R/W | - | - | - | - |
| | Setting: OneCallAccess | - | - | R/W | R/W | R/W | R/W | - | - | R | - |
| | Setting: System | - | - | R | R | R | R | - | | - | - |

(R = Read Only; R/W = Read/Write)



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Get the Most Out of Your User Accounts

Online training has been created so that users can maximize their use of system tools and efficiently comply with PA 174. New users will be assigned training upon receipt of their “Promote OCA account” requests. Training can be found on SkillBuilder, the MISS DIG 811 learning management system, and will be updated quarterly to ensure members have the most up-to-date information available.

Reach out to MISS DIG 811’s Member Services Department with suggested enhancements that would benefit your organization. When new features are added, the membership may be notified via email, through our website, or by newsletter.

Education and Public Awareness Fee

The Education and Public Awareness fee is based on the membership fee, as outlined in the table below:

| Membership Fee | Education Fee |
|----------------------|---------------|
| \$0.00 - \$1,000 | \$100.00 |
| \$1,001 - \$2,500 | \$250.00 |
| \$2,501 - \$5,000 | \$500.00 |
| \$5,001 - \$10,000 | \$1,000.00 |
| \$10,001 - \$25,000 | \$2500.00 |
| \$25,001 - \$50,000 | \$5,000.00 |
| \$50,001 - \$75,000 | \$7,500.00 |
| \$75,001 - \$100,000 | \$10,000.00 |
| \$100,001 or More | \$20,000.00 |

The fee is used to support the requirement under PA 174 of 2013, Section 6 (2): “The notification system shall publicize the availability and use of the notification system and educate the public, governmental agencies, excavators, farm operators, facility owners, and facility operators regarding the practices and procedures of the notification system, the requirements of this act, and practices to protect underground facilities from damage.”

MISS DIG 811 educates through the Safe Excavation Practices Certification Program. The certification offers excavators training and information on several safety and facility damage prevention topics at no cost. MISS DIG 811 Certification satisfies the training portion of your company's Safety Management System; it can also be a positive statement to your customers.



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In addition to the online Safe Excavation Practices Certification course, which offers two Continuing Education Credits, Education Specialists present a live Safe Excavation Practices Certification Workshop at our Winter Summit and by company request at facilities throughout the state. Live workshops meet the requirements for two Continuing Education Credits. Our credits are available for Professional Engineers, Surveyors, Drinking Water, Wastewater, Residential Builders, Builders Prelicensure, Landscape Architect, Residential Maintenance & Alternation Contractor, and Residential Maintenance & Alternation Contractor Prelicensure. MISS DIG 811 will commence using a transmission-based calculation for the 2025-2026 Education and Public Awareness Fee.

Get the Most Out of the Education Fee

While some credits may cost as little as \$11.99, we found the average cost of a CEC in Michigan is closer to \$30.00. By attending our workshops, you gain valuable damage prevention knowledge and will offset the education fee through CEC savings. Upon request, an Education Specialist will come to you and your employees.