

THE **MISSDIG811** MEMBER OUTREACH

APRIL 2026

ISSUE 29



April is National Safe Digging Month!



Safe Digging Starts With You!

Each April, we come together to raise awareness about the importance of safe digging and protecting underground utilities—helping prevent service disruptions, costly damages, and serious injuries.

This statewide initiative is officially recognized by Governor Gretchen Whitmer, reinforcing just how important safe digging practices are for our communities.

Safe Digging Month is also championed by the **Common Ground Alliance** (CGA) to

promote the "Call 811 Before You Dig" message as spring excavation projects increase. It highlights the necessity of marking underground utility lines to prevent injuries, environmental damage, and service outages, as a utility line is damaged every six minutes nationwide.

Membership Training Update

We're excited to share that updated membership training will soon be available in SkillBuilder. Our External Affairs Department has been working diligently to create a user-friendly experience that reflects recent system updates and introduces brand-new content.

Our goal is to make training more accessible and engaging, empowering users to complete the learning path aligned with their DamagePreventionPortal (DPP) account type. Through this enhanced training, members can gain a deeper understanding of their membership and the full value of the MISS DIG 811 System.

A screenshot of the MISSDIG811 ONLINE EDUCATION login page. The page has a white background with a yellow and black striped border. At the top left is the MISSDIG811 logo. Below it is a login form with fields for Username, Password, and Remember me. There is a Sign In button and a link for Forgot Username? or Forgot Password?. At the bottom, there is a link for No Account? Create account. and a footer that says Powered by SkillBuilder.

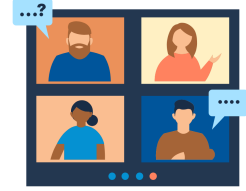
All users will be assigned the new DPP training; however, those who have already completed the existing training will **NOT** be required to complete the new version.

Going forward, new users will only be assigned the updated DPP training. Completed learning paths for the original training will still show on your learning plans, but any Assigned or Activated learning paths will no longer be available to complete.

We encourage you to fulfill your DPP training recommendations and requirements by completing this new version. We are confident you will enjoy learning and getting the most out of your DPP user account access. Users will be notified upon release.



Our Quality Control Department Forums have shifted from a monthly to quarterly format. This change is intended to streamline discussions and ensure that each forum provides meaningful updates and engagement.



The first quarter's forum was on Ticket Entry Best Practices.

Stay tuned for the second quarter's forum topic, which will take place in June.

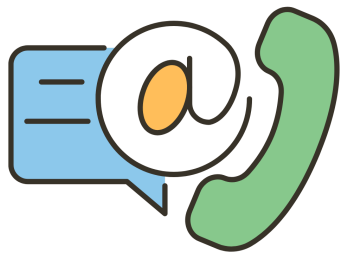
[Log in to SkillBuilder](#)

If you have any problems or questions, call or email Quality Control:
webticketdept@missdig811.org or (248) 370-6420.

FOR RESOURCES

[Click Here](#)

All issues of the newsletter (plus guides, videos, and more) are available on this webpage.



**Want to get in touch with
Member Services?**

We are available Monday through Friday
from 7:00am to 5:00pm.

membersupport@missdig811.org
(800) 482-7161
<https://missdig.co/MSSForm>




**Got a minute?
Tell us what you think!**

[Membership Survey](#)

Attention: Be a MISS DIG 811 Advocate!



Please share the QR code with someone that you think may want to receive news and updates from MISS DIG 811.

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WE'D LOVE YOUR FEEDBACK!




Please share your experience by leaving us a review on



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MISSDIG811 SAFETY IS IN YOUR HANDS. EVERY DIG. EVERY TIME.

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