

# THE MISS DIG 811 MEMBER OUTREACH

DECEMBER 2025

ISSUE 25

## One Ticket, One Team

*The mission of MISS DIG 811 is to safeguard the public, environment, property, and member infrastructure through efficient educational outreach and the advancement of damage prevention processes for our members.*



MISS DIG 811 is proud to announce the launch of the inaugural Great Lakes Damage Prevention Conference & Expo, a bold new step in Michigan's damage prevention efforts. Evolving from our traditional Annual Meeting, this expanded event is designed to bring together a broader cross-section of industry professionals for deeper collaboration, education, and innovation.

[Register Here](#)

Stations	Response code	Ticket type	Status	Search by	From date	To date	Search	Assign response code
CORCOMFBR - Cormier Communications Fiber ...	Q Unassigned	All	All	Due b...	2025 O... X	2025 D... X		

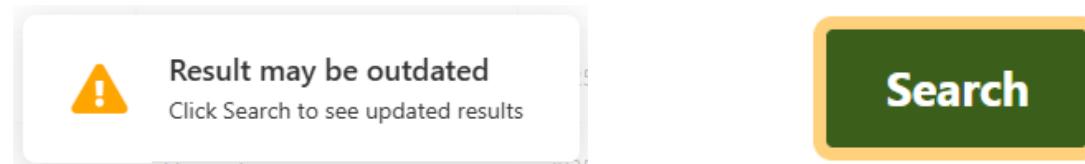
### DamagePreventionPortal (DPP) PosR Updates Phase II

The *Operations:PositiveResponse* module within DamagePreventionPortal (DPP) has undergone additional enhancements. Phase I of these enhancements was released on Thursday, September 25. Phase II was released on Thursday, December 4.

#### Phase II includes the following:

- Ticket expiration date/time information is now included as an output column.
- When searching for Design tickets under the "Unassigned" Response Code filter, only Design tickets appear.

- The *Status* filter only includes MISS DIG 811 status types. “Works Done” and “Design” have been removed. “Copy” and “Continue” are ticket actions for excavators. We anticipate the removal of these two items from both the *Status* dropdown menu and output in a future update.
- An additional search filter for *Ticket Types* has been added. “Design” was relocated to this filter.
- The *Search By: Due Date* filter upon opening the module defaults to +/- 30 days from today. When using the *Search By: Due Date* filter, dates are required to be populated if the *Response Code* filter is set to anything by “Unassigned.”
- A reminder to click the *Search* button after changing any search criteria has been added. The notification will automatically appear on screen when any of the six search criteria options are changed. The *Search* button itself will also be highlighted. The notification reads: “Result may be outdated. Click Search to see updated results.” This means that search criteria was changed and the user must click the button to see accurate results based on those changes. No extra steps to close this notification are necessary. The notification will go away when the *Search* button is clicked, which is required to see updated search results.



Information on the recent updates to the *Operations:Positive Response* interface can be found at <https://missdig.co/Updates> and [resources.missdig811.org](https://resources.missdig811.org) under "News & Updates." Please take a moment to watch our video tutorial!

Positive Response posting requirements do not change. The updates to *Operations:PositiveResponse* are to the user interface only.

## The MISS DIG 811 Mobile App Is Now Available!

Whether you're an excavator, contractor, facility owner, or member of the general public, the app makes it simple to check Positive Responses for your ticket, explore excavation activity in your area, and learn safe digging practices.

## Download Our New App!

Available on Android and iOS. Simply search 'MISS DIG-811' in your device's app store to download.

- Easy To Use Anywhere, Anytime
- View Positive Responses & Explore Ticket Details
- Streamlined User Interface
- Connect with Damage Prevention Liaisons Across MI

[GET IT ON Google Play](#) [Available on the App Store](#)

## Got a minute? Tell us what you think!

Please share your thoughts by completing our short survey. The information collected will be used by the MISS DIG 811 Member Services Department to gauge satisfaction and collect feedback from our facility owner/operator,



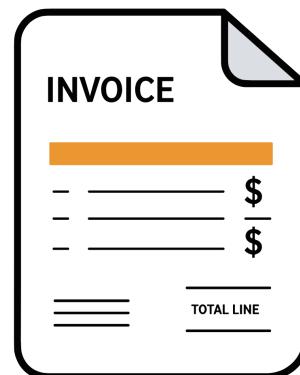
contract locator, contractor/excavator, and vendor members. Your participation is appreciated, and we look forward to taking membership engagement to the next level.

## Membership Survey

### Annual Invoice Preparation

We are in the process of preparing the 2026 annual invoices.

Click [HERE](#) to learn about membership benefits and annual invoice coverage.



*The Quality Control Department will not be hosting a Forum in December. Please note that an important change is planned for 2026. Look for additional details in the January newsletter.*

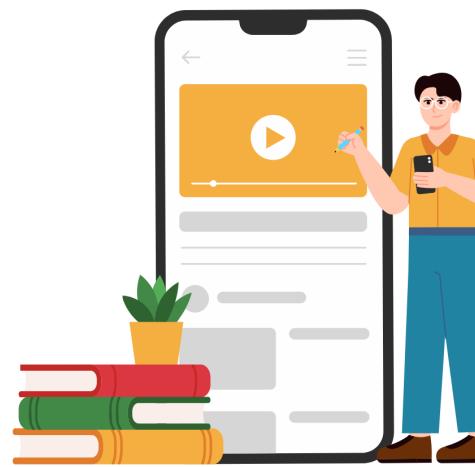


If you have any problems or questions, call or email Quality Control:  
[webticketdept@missdig811.org](mailto:webticketdept@missdig811.org) or (248) 370-6420.

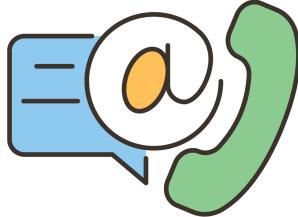
## FOR RESOURCES

[Click Here](#)

All issues of the newsletter (plus guides, videos, and more) are available on this webpage.



Want to get in touch with Member Services?  
We are available Monday through Friday from 7:00am to 5:00pm.



- [membersupport@missdig811.org](mailto:membersupport@missdig811.org)
- (800) 482-7161
- <https://missdig.co/MSSForm>

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## Attention: Be a MISS DIG 811 Advocate!

Please share the QR code with someone that you think may want to receive news and updates from MISS DIG 811.



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