

# March Minutes

Michigan Damage Prevention Board

March 25, 2021

## Michigan Damage Prevention Board (MDPB)

### 1. Call to Order

- a. Laura Arnold called the meeting to order at 9:06 AM In attendance was Tony Bauman, USIC; Bruce Campbell, MISS DIG 811; Colleen Goddard, MISS DIG 811; David Chislea, MPSC; Deborah Ball, MISS DIG 811; Gail Wyckhouse, MISS DIG 811; James Cascio, MISS DIG 811; Joe McGraw, Consumers Energy; Katie Gruzowski, MISS DIG 811; Laura Arnold, MISS DIG 811; Paul Harding, MISS DIG 811; Rita Reed, MGU; Stephanie Boe, MISS DIG 811; Samantha Raupp, DTE Gas; David Neira, URG; Bill Fisher, MISS DIG 811; Noah Stand, MISS DIG 811, Suzy Westmoreland, MEGA; Eleanor Mundorf, MPSC; Joe Boals, WPS; Mike Harrington, AEW, Inc.
  - i. Approval of Agenda. Passed by consensus.
  - ii. Bruce Campbell made a motion to approve the December 15, 2020 meeting minutes as presented. Mike Harrington supported. Motion passed.

### 2. MISS DIG 811 Update on COVID-19

- a. Employees working from homes: Laura Arnold reported that MISS DIG 811 Employees are still working from home. Bruce added on moto is 'No Rush to Return.'
- b. Projected Ticket Volume
  - i. Up 12.5% last week
  - ii. On pace for 76,352 this March. March of 2020 had 65,577 tickets and in 2019 MISS DIG 811 processed 59,921.
- c. Converted Phone Systems Katie reported that in addition to the phone system there were serious updates to the call flow. One of the big changes is you can no longer rapidly select options while uses adjust to the call flow options.
- d. Base Map Updates Laura reminded the group how the base maps are compiled and that changes are coming soon, and new base maps will be visible on our collaborative design platform as well. If participants have any map feedback, they can send it to [Membersupport@MISSDIG811.org](mailto:Membersupport@MISSDIG811.org)
- e. Additional Membership Features Laura asked that participants to share new services with their teams and that one-page guides are available on our website. **Laura will share the guides with the group.**
  - i. Access to Full Ticket Search is a new service that allows users to search all MISS DIG 811 tickets for the entire six-year retention period.
  - ii. Private Locators a new associate membership that connects Private Locators with those placing tickets who are interested in having privately owned facilities located. Users of the system in all counties will soon be able to benefit from this feature.
  - iii. Additional Services Bruce shared his vision of adding vac trucks, ground penetrating radar similar to the private locate option.

- f. Monday Morning Check-ins are now weekly. **If you are interested in participating contact Bruce Campbell at bcampbell@MISSDIG811.org**
3. Contact Sharing
  - a. MISS DIG 811 employees and trained RTE users now have access to Facility Owner Contacts.
  - b. Laura added that last fall we strongly encouraged members to provide a damage contact.
4. MISS DIG 811 Annual Meeting
  - a. If you could not attend the Virtual Meeting and would like access to the content, please contact MISS DIG 811.
  - b. Bruce added that MISS DIG 811 2021 annual meeting will be held in person in conjunction with MITA as in past years.
5. Open Seats on the MISS DIG 811 Board of Directors
  - a. Bruce announced that the Board of Directors is looking to fill two open seats: Pipeline Operator and Long-Distance Carrier. If you are interested, please **send your information to Bruce or Laura**. The Board will be reviewing nominations at the May Board meeting.
  - b. Laura Arnold added that we have added a tab about getting involved under the resources page of the member services section of the MISS DIG 811 website.
6. Committee Updates
  - a. Best Practices Scheduled to meet tomorrow. Look for an update at the next meeting.
  - b. Damage Prevention and Public Safety Focus Team Update. Joe McGraw shared that the group is meeting monthly and going over a set of objectives key focus items include improving relationships and communication between locating teams, excavators and facility owners; locating resource forecast and planning; damage data quality. The group has also been working with MITA to increase contractor involvement. Bruce added the group is moving slow and steady and thanks to Rob at MITA we now have a good group of contractors participating in the status calls.
  - c. TIME scheduled to meet after MDPB.
  - d. LAC scheduled to meet after TIME
  - e. MUCC Bruce announced that the Michigan Utilities Coordination Committee is restarting. The group is looking for engineers and planners; not damage prevention. Information can be found on the MISS DIG 811 website. **Get in contact with Bruce or Laura to get involved.**
7. New Business Roundtable
  - a. Bruce shared the Rob's apology for missing today's meeting. MITA wanted to share this is the largest build out spend in MDOT history. Additionally, there is a \$500 million bond available for water and sewer build outs. There is also an increase in fiber build outs into rural and underserved communities. There is also approximately one billion in federal dollars for soft improvements. Bruce anticipates this will be a two to five year run of major government funded projects.
  - b. This week so far MISS DIG 811 has experienced over 4,000 tickets per day. That is more reflective of mid-May numbers and frost laws have not lifted across the entire state.
  - c. Laura requested Eleanor report on MPSC activity. It was reported that the MPSC had only a few complaints this year and will be focusing on Facility Owner compliance with

the quarterly Damage Reporting. **Laura offered to assist in communicating requirements and deadlines with the MISS DIG 811 members.** The MPSC will be sending out a warning letter regarding reporting requirements.

8. Next Meeting
  - a. Schedule 2021 Meetings
9. Adjourn
  - a. Laura Arnold adjourned the meeting at 9:31 AM and turned over to Katie for TIME.

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