

September Meetings

Michigan Damage Prevention Board, Ticket Initiation
Management Execution, Locator Action Committee

September 26, 2019

Michigan Damage Prevention Board (MDPB)

1. Call to Order Laura Arnold called the meeting to order at 9:01AM. In attendance was Laura Arnold, MISS DIG 811; Bill Fisher, MISS DIG 811; Katie Gruzowski, MISS DIG 811; Bruce Campbell, MISS DIG811; Chris Jensen, Tri-County Electric/MECA; Rachele VanDeventer, MTIA; Mike Baum, DTE; Chuck Muller, MetroNet; Eric Logan, DTE; Nathan Lee, Michigan Gas Utilities; Dennis DAntonio, MPSC; Jeff Quirante, MPSC; Eleanor Mundorf, MPSC; Garry Seeburger, USIC; Scott Faulkner, Consumers; Dave Delind, DTE, Derek Shupe, URG; Harry Carr, URG; James Moskal, Corby Energy; Joseph Boals; WPS/UMRC; David Chislea, MPSC. The following participated by phone: Steve Makowski, SEMCO; Stephanie Boe, MISS DIG 811; Mike Harrington, Anderson, Eckstein and Westrick; Tim Shinn, MISS DIG 811; Mary Smith, DTE; Joe McGraw, Consumers, Briant Thomas, AT&T.
 - a. Approval of Agenda
Bruce Campbell made a motion to approve the agenda. Chris Jensen supported. Motion Passed
 - b. May Meeting Minute Approval
Bruce Campbell made a motion to approve the May Minutes. Mike Harrington supported. Motion Passed.
2. Membership List
 - a. Election of Officers
 - i. Vice Chairman: previously Bethany Brooks, DTE Electric.
Eric Logan of DTE Energy volunteered to fill the role. Approved
 - b. Update List
 - i. Dirk Dunham retired from Consumers Energy
Joe McGraw will replace Dirk on the Directors List
Bethany Brooks will be replaced by Mike Baum
Jim Ault retired. Laura Arnold to reach out to Tanya at MEGA for new Director
Phil L needs to be corrected to Phil Lenn
3. MPSC Damage Reporting and Complaints

Dave Chislea Show Cause Boarder. In discussions but is privileged so can not disclose. Dave provided a brief update on attempting to resolve with MPSC, Company, and Attorney General. CMS will be responsible to act. MSPC will issue an order to act.

Jeff Quirante reported there has been quite a few complaints since the last meeting. There are fourteen total complaints being investigated. Twenty-three in the last twelve months. Staff has been working on updating damage data submission form and moving up deadline to report to DIRT. New form will be easier to use.

We received an adequate PHMSA Audit. Next Audit scheduled for October. The State Damage Prevention Grant approved, and the One Call grant response has also been received.

The Contractor who was reported to not appear or report at the MPSC request will be issued an order to pay and provide staff with sufficient training.

Dave Chislea introduce Eleanor, the new Damage Prevention Manager. Jeff Quirante, Denis D'Antonio and Kristen Lawless will report to Eleanor. The team has been doing ride along and visiting tickets due that day to check markings and hand digging techniques. One of the priorities will be to get, with the large utilities that are not currently reporting and push to report. Starting with industry organizations then individual companies. If needed, the MPSC will take action. Bruce reminded the room that MISS DIG 811 takes Damage Tickets via RTE and over the phone.

Bruce Campbell provided an update on Damages per Thousand and the outcome of the discussions with other one calls. Green Analytics has been employed to assist. CGA is taking the next step reporting at the Nashville CGA Meetings.

4. MDPB Best Practices
 - a. 30 Day Comment Period on the following Best Practices/ Guidelines
No additional Updates.
 - i. Multiple single point excavations such as traffic signs
 - ii. Milling/saw cutting
 - b. Next committee meeting
Chris Jensen. Joe McGraw will participate for Consumers. Chris Mike Jeff, Joe, Joe, Chuck, Laura, and Rob. Chris will schedule first meeting.
5. MISS DIG 811 Collaborative Design
 - a. Program Update
Laura provided an update on the program. Roll out next week.
 - b. Demo
MISS DIG 811 will be reaching out to existing users and webinars are being held.
 - c. Rollout of Program and Training
Next Week, Bruce shared the vision.
 - d. Already working on new functions and Features
Dig ticket integration, PlanAccess and TicketAccess.
6. MISS DIG 811 Update
 - a. 2019 Dig Season Stats
Bruce noted to date there have been only four months where MISS DIG 811 have over 100,000 tickets: three in 2018 and one in 2017. Through September we will be at six months for the year. Bruce spoke to RMXTs and 5-7% RMXTs is not bad locating necessarily but due to damaged marks for standard excavation processes.

Bruce noted that heaped Ticket Volume from Friday through Sunday all end up with the same dig start date, and the impact on locating delays.

With all the infrastructure repair needed, when it occurs the public works piece will replace the commercial work. The privately-owned utility infrastructure is also being updated. Bruce projects this volume to be the new normal.

To meet the demand MISS DIG 811 opened a permanent Flint location, which will house approx. 15 new Notification System Representatives.

Scott Fulkner asked if there was any data to the drive from high Monday requests to Tuesday. Bruce reported a good part is due to education of RTE Users. With 65% placing tickets via the web. Scott also asked about quality of web tickets. Bruce spoke to eLocate and RTE and the suspension of eLocate and RTE ticket review.

Bruce informed the group that MISS DIG 811 held pre project meeting for Henkel's and McCoy.

b. Private Locating Pilot

The Pilot will be with Bloodhound for RTE users in Oakland and Macomb County. Based on the Pilot we will scale statewide with additional participating locators. We will also look to include hydro-vacs and other damage prevention services.

7. New Business Roundtable

a. Inclusion of Damage/Emergency Contact on Positive Response

Laura Arnold explained the contact that is available to RTE Users and provided by MISS DIG 811 to Contractors. Discussion on the damage report to damage ticket. MISS DIG 811 will pursue collecting damage contacts and updating receiver contacts as part of annual contact updates.

b. Gold Shovel Standard

GCWWS adopted six communities on GSS soon to be seven. Working with City of Det for over two years to develop ordinance requiring everyone working in the City to be GSS. It would be a requirement of that all Contractors and their employees. Ordinance is drafted and is being piloted by DWSD.

There is still software with in GSS to assist contractors. Bruce reminded the group of the 1/3 off invoice for three years for GSS municipalities. Education focused with the goal to reduce damages.

c. Community Outreach

MISS DIG 811 now has two community outreach team members, going municipality to municipality engaging the municipalities and educating on MISS DIG 811 set-up. MISS DIG 811 is working with LARA to offer CEC with our Certification for nine different licensing types.

d. MISS DIG 811 Annual Meeting

The MISS DIG 811 Annual meeting will be held in conjunction with MITA January of 2020. For those that attend the MITA Meeting please join us that Tuesday. Cliff Meidl will be speaking at this year's meeting.

8. Next Meeting

- a. Next December 5, 2019 at 9:00AM at the MITA Offices in Okemos MI
- b. Schedule 2020 Meetings Will be scheduled at the December Meeting

9. Adjourn

Chris Jensen made a motion to adjourn the meeting at 10:31 AM. Dave Chislea supported.
Motion Passed.