



2026 Great Lakes

Damage Prevention Conference & Expo

A CGA REGIONAL PARTNER EVENT
PRESENTED BY MISS DIG 811



Karen Lynch

Director of Public Engagement, US Department of Transportation, PHMSA

Getting to Zero – PHMSA’s Damage Prevention Update



Tues. 2/3



1:00 p.m.



Banquet Rooms 1 & 3

Karen is a transportation safety professional with more than 30 years of federal service. She joined the Pipeline and Hazardous Materials Safety Administration (PHMSA) in 2014 and currently serves as Director of Public Engagement in the Office of Pipeline Safety, where she leads efforts to enhance transparency, strengthen public engagement, and facilitate information exchange with pipeline safety stakeholders and the public. Karen also serves as the Office of Pipeline Safety International Coordinator and supports key programs including damage prevention, public awareness, 811 Before You Dig, and outreach. She previously co-chaired the agency’s Voluntary Information-Sharing System Working Group and currently chairs the Public Awareness and Damage Prevention Working Group. Karen holds a bachelor’s degree in international studies from Trinity College.