



S-O-W Change Comparison Chart

Ticket Type	Zone	Previous Scope of Work	New Scope of Work
Normal 21-Day	Urban	Up to 20,000 sq. ft.	Up to 1,320 linear feet in any direction, with a maximum of 20,000 sq. ft.
	Rural	Up to 50,000 sq. ft.	Up to 2,640 linear feet in any direction, with a maximum area of 50,000 sq. ft.
Normal 180-Day	Urban	Up to 20,000 sq. ft.	Up to 1,320 linear feet in any direction, with a maximum of 20,000 sq. ft.
	Rural	Up to 50,000 sq. ft.	Up to 2,640 linear feet in any direction, with a maximum area of 50,000 sq. ft.
Ticket Type	Zone	Previous Scope of Work	New Scope of Work
Project 21-Day	Urban	From 20,001 sq. ft. up to the Written Scope of Work Guidelines. <ul style="list-style-type: none"> • One street per ticket • Divided roads: traffic-bound in each direction on a separate ticket • Up to one-mile route (road or off-road) when encountering intersections along the route • Up to two miles along a route (road or off-road) with no intersections • Up to 200-ft. radius of intersections • Up to 10 addresses or lots on the same street with a total distance of no more than one mile • Up to 5 buildings per ticket 	Suspended. Utilize the Normal 21-Day ticket. When the job is too large to fit into a single Normal 21-day ticket, additional tickets may be created using the Continue action. We encourage work to be scheduled in stages. Tickets may be placed up to 14 days in advance of your job.
	Rural	From 50,001 sq. ft up to the Written Scope of Work Guidelines. <ul style="list-style-type: none"> • One street per ticket 	Suspended. Utilize the Normal 21-Day ticket. When the job is too large to fit into a single Normal 21-day ticket, additional tickets may be created using the Continue



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		<ul style="list-style-type: none"> • <i>Divided roads: traffic-bound in each direction on a separate ticket</i> • <i>Up to one-mile route (road or off-road) when encountering intersections along the route</i> • <i>Up to two miles along a route (road or off-road) with no intersections</i> • <i>Up to 200-ft. radius of intersections</i> • <i>Up to 10 addresses or lots on the same street with a total distance of no more than one mile</i> • <i>Up to 5 buildings per ticket</i> 	<p>action. We encourage work to be scheduled in stages. Tickets may be placed up to 14 days in advance of your job.</p>
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Ticket Type	Zone	Previous Scope of Work	New Scope of Work
Project 180-Day	Urban	<p>From 20,001 sq. ft. up to the Written Scope of Work Guidelines.</p> <ul style="list-style-type: none"> • <i>One street per ticket</i> • <i>Divided roads: traffic-bound in each direction on a separate ticket</i> • <i>Up to one-mile route (road or off-road) when encountering intersections along the route</i> • <i>Up to two miles along a route (road or off-road) with no intersections</i> • <i>Up to 200-ft. radius of intersections</i> • <i>Up to 10 addresses or lots on the same street with a total distance of no more than one mile</i> <p><i>Up to 5 buildings per ticket</i></p>	<p>Minimum 20,0001 sq. ft. up to 1,742,400 sq. ft. with a maximum of 1,320 linear feet in any direction.</p> <ul style="list-style-type: none"> • One street per ticket • Divided roads: traffic bound in each direction on a separate ticket • Up to 200ft radius of intersections • Up to 10 addresses per ticket within 1320 linear ft. • Up to 5 buildings within 1320 linear ft.
	Rural	<p>From 50,001 sq. ft up to the Written Scope of Work Guidelines.</p>	



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		<ul style="list-style-type: none"> • <i>One street per ticket</i> • <i>Divided roads: traffic-bound in each direction on a separate ticket</i> • <i>Up to one-mile route (road or off-road) when encountering intersections along the route</i> • <i>Up to two miles along a route (road or off-road) with no intersections</i> • <i>Up to 200-ft. radius of intersections</i> • <i>Up to 10 addresses or lots on the same street with a total distance of no more than one mile</i> • <i>Up to 5 buildings per ticket</i> 	<p>Minimum 50,001 sq. ft. up to 6,969,600 sq. ft. with a maximum of 2,640 linear ft in any direction.</p> <ul style="list-style-type: none"> • One street per ticket • Divided roads: traffic bound in each direction on a separate ticket • Up to 200ft radius of intersections • Up to 10 addresses per ticket within 2640 linear ft. • Up to 5 buildings within 2640 linear ft.
Ticket Type	Zone	Previous Scope of Work	New Scope of Work
Emergency	Urban	Up to ¼ sq. mile (6,969,600 sq. ft.)	Up to 1,320 linear feet in any direction, with a maximum area of 1,742,400 sq. ft.
	Rural	Up to ¼ sq. mile (6,969,600 sq. ft.)	Up to 2,640 linear feet, with a maximum of 6,969,600 sq. ft.
Short Notice	Urban	Up to 20,000 sq. ft.	<p>Up to 1,320 linear feet in any direction, with a maximum of 20,000 sq. ft.</p> <ul style="list-style-type: none"> • One street per ticket • Divided roads: traffic bound in each direction on a separate ticket



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			<ul style="list-style-type: none"> Up to 200ft radius of intersections Up to 10 addresses per ticket within 1320 linear ft. Up to 5 buildings within 1320 linear ft.
	Rural	Up to 50,000 sq. ft.	<p>Up to 2,640 linear feet in any direction, with a maximum area of 50,000 sq. ft.</p> <ul style="list-style-type: none"> One street per ticket Divided roads: traffic bound in each direction on a separate ticket Up to 200ft radius of intersections Up to 10 addresses per ticket within 2640 linear ft. Up to 5 buildings within 2640 linear ft.
Ticket Type	Zone	Previous Scope of Work	New Scope of Work
Design	Urban	2 Sq. Miles	2 Sq. Miles
	Rural	2 Sq. Miles	2 Sq. Miles
Concerned Caller	Urban	Up to ¼ sq. mile (6,969,600 sq. ft.)	Up to 1,320 linear feet, with a maximum area of 1,742,400 sq. ft.
	Rural	Up to ¼ sq. mile (6,969,600 sq. ft.)	Up to 2,640 linear feet, with a maximum of 6,969,600 sq. ft.
Damage	Urban	Up to ¼ sq. mile (6,969,600 sq. ft.)	Up to 1,320 linear feet, with a maximum area of 1,742,400 sq. ft.
	Rural	Up to ¼ sq. mile (6,969,600 sq. ft.)	Up to 2,640 linear feet, with a maximum of 6,969,600 sq. ft.