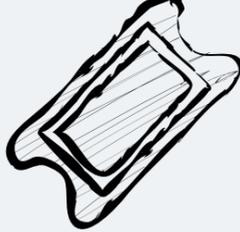


# Checking the Status of your Locate Request through MISS DIG 811's Positive Response Program in 9 easy steps



1 Place a Locate Request with MISS DIG 811, at least 3 business days before your planned excavation.

2 After placing a Locate Request, you are given a Ticket #. There is the option of receiving # by e-mail and/or text

3 Visit us at [response.missdig811.org](http://response.missdig811.org) or call 800-763-3888 & input your Ticket Number.



6 If not all facilities have posted a response to the Locate Request by the Response Due date, you must place an Unmarked Facilities Request

5 If all facilities have posted **NO CONFLICT** or **MARKED**, after the Response Due Date, you may begin your work project!

4 This allows you to verify if all facility owners have responded to your Locate Request.



7 To place additional requests call 811 or 800-482-7171, and have your ticket number available.

8 A representative will transmit the ticket a second time, requiring a response in 3 business hours.

9 Verify the Positive Response on your Ticket again using either positive response option and continue from step 5 again.

## POSITIVE RESPONSE STATUS OPTIONS

Since March 1, 2015 there are 13 status options to post on a MISS DIG ticket, they are also be color coordinated red, green, or yellow to help excavators determine if you can dig or not.



**GREEN**- Dig with caution following PA174 requirements



**YELLOW**- Contact facility owner operator, Dig with caution following PA174 requirements



**RED**- Do not Dig

- 000 - **RESPONSE PENDING** - System generated default response attached to initial request
- 001 - **NO CONFLICT** - Facility is outside of stated area/scope of excavation
- 002 - **MARKED** - Facilities have been marked
- 003 - **NOT COMPLETE** - None or some of the facilities have been marked, more time needed, coordination or assistance required to complete locating of facility
- 004 - **MARKED** - **UTILITY REQUIRED ON SITE DURING EXCAVATION** - Facility owner operator required to be on site when excavating within noted scope of work for this specific facility
- 005 - **ON GOING COORDINATION** - On-going mutual cooperation between facility owner operator and excavator
- 006 - **NOT MARKED** - **NO ACCESS TO WORK AREA** - Facility owner operator could not get access to work area, and requires coordination with excavator
- 007 - **STATED SCOPE OF WORK COMPLETE** - Facility owner operator confirmed stated scope of work found completed prior to dig start date
- 008 - **FACILITY RESPONSE NOT REQUIRED** - For RXMT locate requests only (retransmitted at the excavators request) and intended for specific facility or facilities that have NOT been requested to locate. Example - the RXMT locate request states 'Locate Gas and Electric only'. In this case, all other facility owners (water, sewer, telephone, cable TV, etc.) would respond with 'FACILITY RESPONSE NOT REQUIRED'. Facilities that were requested (Gas and Electric) would choose from one of the other possible valid positive responses
- 009 - **ADDITIONAL LOCATING REQUIRED** - Facility owner discovered field conditions require additional locating and will communicate with excavator on resolution of additional locating issues
- 010 - **EXEMPT FROM MARKING** - As defined in Public Act 174 Section 460.727 Sec. 7 (9). This is a system generated response
- 011 - **NOT MARKED** - **EXCAVATOR CONTACTED FOR ADDITIONAL INFORMATION** - Facility owner operator reached out to excavator as noted on the locate request and requires additional information to properly complete locate request. Excavator required to contact facility owner/operator.
- 013 - **CANCELED** - System generated response indicating the dig notice was canceled
- 999 - **HAS NOT RESPONDED** - System generated response indicating the facility owner operator has not responded to the request