



MISS DIG 811
TIME & LAC Committee Meeting Minutes
August 26, 2021, at 10:00am

In Attendance

Bruce Campbell, Laura Arnold, Katie Gruzowski, Stephanie Boe, Debbie Ball, Kristen Lawless, Elis MacArthur, Tony Risher, Mary Allen, Chris Jensen, Samantha Raupp, Bill Fisher, Linda Portelli, Trevor Westbrook, Joe David, Tony Bauman, Jim Cascio, Paul Harding, Andres Cruz, Briant Thomas, John Cripps, Jeff Talsma, Tracy Pursell, David Neira, Colleen Goddard, Chad Miller, Eleanor Mundorf, Justin David, Samantha Williams, Stephen Makowski, Will Eichelberger, Steven Bauer, Joe McGraw, Kurt Golding, Brandon Rosser, Laura Engel, Doug Ferguson, Mac Fritz, and Chad Miller

Minutes

Ticket Initiation Management and Execution (TIME)

1. Call to Order

- a. **Agenda Review** – Katie emailed the agenda prior to the meeting.

2. MISS DIG 811 Updates –

- We have employees partially back the office and haven't discussed bringing more back at this time but may discuss at some point. 25% back in the office, 25% Hybrid and 50% working from home.

3. ACTION ITEMS FROM PREVIOUS MEETING(S)

a. **Pelican Corp. OneCallAccess Collaboration.**

- The announcement is linked and on MISS DIG website if anyone is interested.

b. **Text Messaging delivery issues –**

- This is still an issue with AT&T and other services blocking this as SPAM due to outdated equipment and since we moving to a new system, we will not be changing this. We realize there are still ticket delivery issues so please contact Member Services for alternative means of receiving delivery.

c. **Expedited Locating for fee- Locate Now (Long-term goal)-**

d. **Important Dates for Members (preliminary, final dates at next meeting)**

- i. **September 15, 2021- Ticket delivery format options with final fields and new API information.**

- ii. October 1, 2021, to November 1, 2021, member station code and user account creation in test system. Testing of go live features.
- iii. November 15, 2021, finalized test system that is ready for go live.

e. Sub-SETT will meet monthly on the second Thursday of the month at 10 AM to discuss, test, and assist with build out of One Call Access and Damage Prevention Portal with Pelican. To participate in the subcommittee interested parties must be current active members of MISS DIG 811, must be current with the MISS DIG 811 SEP, Field Basics, and RTE basic training. If you are unsure of training status, please reach out to Stephanie Boe- sboe@missdig811.org

i. If you would like to be on this subcommittee, please email Katie at kgruzwalski@missdig811.org. The next meeting will be on July 8th.

ii. Upcoming topics:

1. Urban vs. Rural Scope of Work Review –

- Still being reviewed.

2. Regular vs. Project Ticket Scope of Work Review-

- Still being reviewed.

3. Ticket Entry and Ticket Delivery Testing-

- Still being reviewed.

4. New Action Items

a. IT Issues

i. Notification center outage 08/24 and 08/25

- Experience two outages this week but has been resolved.

b. The importance of well mapped member facilities –

MISS DIG does not add an automatic buffer to the mapping so members must be accurate in their mapping and currently we add 250' buffer and with the new system we are pulling back to 50' due to avoid over notifying for locating.

c. Ticket Delivery Options

i. Elimination of SMS text messaging –

There was a notification blast last week for the 120-day.

We are not doing this any longer and difficult on our end

it gets jammed and this gets blocked for ex: AT&T was blocking

their own notification because they upped their spam ware. Bruce there

will be new API address which we will notify all members so be aware of

that. Katie sent a list of Positive Response so please review that and we

will not be using a color code in the new system. David N. asked if the notes

be viewable in the general format. Katie they will be viewable for everyone

to see. A question was asked about the scope and the limits. Stephane, they

are guidelines from the Wyoming and MISS DIG tickets this will be used for testing and if it needs to be changed it can be. Jason explained if someone is doing a ticket along a corridor they can have several tickets by copying the ticket information and creating another ticket which is a Project ticket due to the larger scope of work. Katie we will be moving to Google maps which will pinpoint the exact location of where you will be working hence why scope of work is so small. Paul asked for the Ticket PDF summary to be pulled up, Katie displayed and briefly discussed this. Andres said if you receive a PDF as a locator there is a link that will populate a map that you can see exactly where the location is at. Laura E. asked what about pole anchors. Katie we are working on this, and this would be a type 2 ticket and you can see this on map. Katie there are questions that ask if this is pre marked and if the pole is 20' radius. Bruce added you can also pick the poles you are working on. Mac asked, link tickets for large projects does the 14- day rule still apply for each ticket. Stephanie, yes. Mac asked if Positive Response will still be available and do you have to look at it. Katie, yes, it's in your user account and in one place.

d. OneCallAccess/ Damage Prevention Portal Demo (if time) –

Andres displayed and discussed this and logging on as a member. Using Wyoming data base which has tickets, maps, company details, internal users, station codes, ticket formats, summary reports, contact, new subscriptions Chuck M. asked if this is for excavators, can this be used for other states Bruce right now it is limited to Michigan, Wyoming etc. but we could investigate this with Pelican.

e. Open discussion

Paul asked if we would continue to overlap tickets. Stephanie yes, we will still take samples of tickets to make sure they are still doing this correctly, but it will not be up to the NSR's currently. Will, we use CORWEB will this effect this system? Laura, yes, it will and for our members we will provide information what will work with the new system.

5. Meeting Schedule

- a. Meetings will be held via teleconference, with web screen share information and call-in number provided by MISS DIG 811 monthly. MISS DIG 811 will host a teleconference with optional onsite meetings for the TIME committee at the MISS DIG offices before the Locator Action Committee, LAC, meetings monthly. Teleconferences will be held the fourth Thursday of the month at 10 am before LAC.**

Quarterly meetings will be held following the MDPB meetings.

b. Upcoming Meetings:

i. TIME

- 1. September 23 (WITH MDPB at MITA Office), October 28, No**



November Meeting, & December 16 (WITH MDPB)

ii. Sub-TIME

1. September 9, October 14, November 11, & December 2

6. TIME Adjournment: 10:56AM

Locator Action Committee (LAC)

1. Top Issues

a. Retransmits and lack of response

- Bruce the numbers have been staying under 5% and 7%.

2. Private Locating Update

- Bruce, we have 3 companies now. Bloodhound is in 19 counties and Brent Oil Field is in 6 counties.

3. Locator Staffing

- Bruce – Tony (USIC) we are done hiring and will start to hire in the fall. Backlog is the lowest it's been. David (USC) backlog low but controlled and still hiring. David asked any movement on Fiber. Bruce AT&T and Frontier have an up in locating. Briant (AT&T) our build out -it depends on supplies and a slow process. Chuck (MetroNet) the build out for us is long term and for now we are in Lansing and Grand Rapid.

4. Conflict Resolution

- Bruce, waiting on ticket numbers and will reach out to USIC, USC, and DTE Gas for assistance.

Adjourned: 11:04AM

Meeting Minutes By: Debbie Ball